
**Niagara County Office for
the Aging
New York Connects
Program**

**Services for People
Living With
Developmental
Disabilities**

NY Connects Niagara County

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Lockport, NY 14094

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www.niagaracounty.com/aging/nyconnects.aspx

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NY Connects Niagara County offers information and assistance, education and screening to individuals, their families and/or caregivers, as well as people employed in the helping service professions. It assists Niagara County residents in making informed choices regarding their long term care needs by letting residents know who provides those services nearest to them and how to get in touch with service providers.

The goal of NY Connects Niagara County is to assist Niagara County residents in identifying available long term care options for them or their loved ones by providing accessible, coordinated, unbiased and person-centered information and assistance services. By providing information and assistance about available services, it is also our goal to enable a person to remain in their home as long as possible.

Every effort has been made to ensure the information contained in this guide is accurate and current. For the most current version of this guide, please visit the NY Connects Niagara County website at www.niagaracounty.com. Please select NY Connects under the departments listing.

You can contact NY Connects Niagara County at (716) 438-3030, Monday through Friday, from 9:00 am to 4:00 pm with any questions you have regarding long term care services in Niagara County.

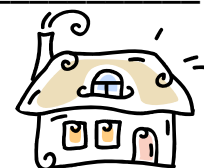


What is Long Term Care?

Traditionally, long term care only meant care provided in a nursing home. Today, long term care includes medical and non-medical services that are provided in a variety of settings. Long term care services include:

Activities of Daily Living Assessment	Insurance/Benefit Information & Counseling
Adult Care Homes	Interpreter Registries
Adult Day Care—Medical and Social	Legal Services
Advocacy Programs	Mental Health Services
Assisted Living Facilities	Nutrition Assessment Services
Assistive Technology Equipment	Nutrition Education
Caregiver Training	Outreach Programs
Case/Care Management	Personal Care Services
Centers for Independent Living	Personal Emergency Response Systems
Child Care Provider Referrals	Personal Finances/Budget Counseling
Companionship	Private Duty Nursing
Condition Specific Rehabilitation Services	Property Tax Exemption Information
Congregate Meals/Nutrition Sites	Protective Services
Early Intervention Services for Children with Disabilities or Delays	Respite Care
Food Pantries	Senior Centers
Food Stamps	Services for People Living with Developmental Disabilities
Friendly Visiting	Skilled Nursing Facilities/Nursing Homes
Health Care Referrals	Soup Kitchens
Home Barrier Evaluation/Removal	Special Education Assessments
Home Delivered Meals	Substance Abuse Services
Home Health Care	Support Groups/Counseling
Home Maintenance & Minor Repair Services	Telephone Reassurance
Home Rehabilitation	Transportation
Hospice	Utility Bill Payment Assistance
Household Safety Education	Vocational Rehabilitation
Housing—Low Income, Subsidized, Non-Subsidized & Search Assistance	Weatherization Programs
In-Home Attendants for People with Disabilities	Wellness Programs
	WIC
	Yard Work

Where are Long Term Care services provided?



Long Term Care services are provided in a variety of settings:

- In your home, such as home delivered meals or home health services;
- In the community where you live, such as a senior center or congregate dining site; or
- In a residential setting, such as an adult care home or skilled nursing facility.

Some agencies only perform services in one of the above settings while others may offer services in multiple settings. NY Connects Niagara County can provide you information about where various services are provided, based on your needs.

How do I determine my needs?

The type of care you need is determined by the amount of help you need with daily activities, such as:

- Bathing
- Dressing
- Eating
- Grooming
- Toileting
- Mobility/Transferring
- Housework
- Cleaning
- Preparing Meals
- Laundry
- Shopping/Errands
- Transportation



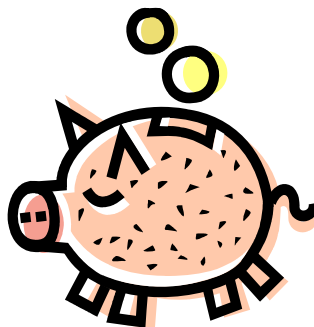
If you need help with one or more of these activities, you may need long term care services. Although it may be hard to decide what care and services you want, NY Connects Niagara County can connect you with the resources that can assist you.

How do I pay for Long Term Care services?

The following are common means of paying for long term care services:

- Long Term Care Insurance
- Medicare
- Medicaid
- Private resources, such as savings, pensions, or trust funds
- Veterans Benefits
- Health Insurance
- SSI/SSD

When your insurance does not cover the care you need, you may need to find a way to pay for your expenses.



What are services for the Developmentally Disabled?

Services for the developmentally disabled include the following:

Family Support Services are a family-directed, statewide system of comprehensive family support services, designed and developed to enhance a family's ability to provide in-home care to their family members with a developmental disability. Services offered include **Advocacy** and **Counseling, Training and Support Services**.

Advocacy may include information and referral services, outreach, parent networking and service assistance for individuals and their families.

Counseling, Training and Supports offer counseling, training and educational activities and supports for parents, siblings and caregivers, as well as for individuals with developmental disabilities.

Centers for Independent Living are programs that offer a wide variety of independent living services for individuals with disabilities with the objective of helping them to function more independently in family and community settings and to secure and maintain appropriate employment. Services may include information and referral services, referrals for attendant care, attendant recruitment and training programs, independent living skills training, assistance in meeting housing and transportation needs, peer counseling, individual and community advocacy, advice and guidance regarding legal rights and benefits eligibility.

Day Habilitation Programs provide assistance to acquire, retain or improve the skills needed to perform daily activities away from the home. These activities may include purchasing goods and services, communicating with fellow employees, traveling, community meetings or gatherings, or running errands.

Early Intervention Services are programs that identify infants, toddlers, and preschoolers who show evidence of or are at risk for lags in physical development, cognitive development, language and speech development, psychosocial development or self-help skills, and provide or coordinate the delivery of an enrichment program in order to minimize the potential for a developmental delay and to meet their current developmental needs.

Medicaid Service Coordination is a Medicaid State Plan service provided by the Office of Mental Retardation and Developmental Disabilities which assists persons with developmental disabilities and mental retardation in gaining access to necessary services and supports appropriate to the needs of the individual. Medicaid Service Coordination promotes choice, individualized services and supports, and consumer satisfaction.

Prevocational Services are programs that prepare individuals for paid or unpaid employment. Services include teaching such concepts as attending, task completion, problem solving and safety.

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What are services for the Developmentally Disabled?

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Residential Habilitation are programs that provide assistance to acquire, retain or improve the skills needed to perform daily activities in the home. These activities might include house-keeping, personal care, meal preparation, communication, health care and social engagements.

Residential Services include a variety of residential opportunities, such as **Community Residences, Family Care Homes, Individualized Residential Alternatives, Intermediate Care Facilities** and **Non-Certified Housing Options**.

Community Residences (CRs) provide semi-independent living. There are two types of CRs, supervised and supportive.

Family Care Homes are a licensed residential program which provides a family with living experience through a structured and stable home environment, including the support, guidance and companionship found within a family unit. Family Care providers are home owners who receive a monthly stipend to provide services within their homes.

Individualized Residential Alternatives (IRAs) are certified homes for 1—14 persons which provide room, board and individualized protective oversight in form of a supervised IRA staff onsite or proximately available at all times or a supportive staff that provides practice in independent living under variable amounts of oversight with staff not typically onsite nor proximately available at all times.

Intermediate Care Facilities (ICFs) provide a residential treatment option in the community for persons with specified medical and/or behavioral needs. ICFs provide 24 hour on-site assistance and training, intensive clinical and direct care services, professionally developed and supervised activities and a variety of therapies. ICFs are designed for individuals whose disability severely limits their ability to be independent.

Non-Certified Housing Options include services that assist persons with developmental disabilities to locate, lease or buy, and access residential arrangements which are alternatives to traditional congregate living situations. Among these types of living arrangements are shared or matched home sharing, independent living, HUD rental subsidies and low income home ownership programs.

Respite is a service that provides short-term “substitute services” on behalf of a primary caregiver who is either a family member, a legal guardian, an advocate or a Family Care Provider or live-in/house parent staff. It is a means of providing services when the person normally providing care is absent or in need of relief.

Supported Employment/Vocational Services are programs that provide competitive work in an integrated setting for individuals for whom competitive employment has been interrupted or intermittent as a result of their disabilities and need ongoing services to continue to work.

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What are services for the Developmentally Disabled?

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Intermediate Care Facilities (ICFs) provide a residential treatment option in the community for persons with a specified medical and/or behavioral needs. ICFs provide 24 hour on-site assistance and training, intensive clinical and direct care services, professionally developed and supervised activities, and a variety of therapies. ICFs are designed for individuals whose disability severely limits their ability to be independent.

Medicaid Service Coordination (MSC) is a Medicaid State Plan service provided by the New York State Office of Mental Retardation and Developmental Disabilities (OMRDD) which assist persons with developmental disabilities and mental retardation in gaining access to necessary services and supports appropriate to the needs of the individual. MSC is provided by qualified service coordinators and uses a person centered planning process in developing, implementing and maintaining an Individuals Service Plan (ISP) with and for a person with developmental disabilities or mental retardation. MSC promotes choice, individualized services and supports, and consumer satisfaction.

Respite Care is a service that provides short term "substitute services" on behalf of a primary caregiver who is either a family member, a legal guardian, an advocate, or a Family Care Provider or live-in/house parent staff. It is a means of providing services when the person normally providing care is absent or in need of relief.

Vocational Rehabilitation are programs that enable individuals with disabilities to obtain the training and employment experiences they need to achieve economic self-sufficiency. Services may include vocational evaluation, work adjustment, work experience, training in marketable skills and placement in competitive employment or a sheltered work environment.

Allstate Homecare of Niagara County, Inc.

9701 Niagara Falls Boulevard, Suite 2B
Niagara Falls, NY 14304
Phone: (716) 298-8680
Fax: (716) 298-8680

Also Known As:	The Patient People
Formerly Known As:	
Mailing Address:	9701 Niagara Falls Boulevard, Suite 2B, Niagara Falls, NY 14304
Other Site Addresses:	6490 Main Street, Suite 4, Williamsville, NY 14221 Phone: (716) 565-3626 Fax: (716) 565-3631
TDD/TYY Number:	
Website Address:	
Email Address:	
Hours of Operation:	8:30 am to 4:30 pm, Monday through Friday.
Services Provided:	Registered nurse, licensed practical nurse, personal care aide, and home health aide services, companion sitters, and consumer-directed programs.
Eligibility Requirements:	Referral or orders from physician, referral from facility, nursing assessment.
Documentation Required:	Physician orders for all private pay, insured and all nursing level cases. Care plans approved by New York State Regulatory Agencies.
Geographic Area Served:	Niagara and Erie counties.
Public Transportation:	All major bus routes.
Application Process:	Through Department of Social Services, Department of Health, or Office for the Aging. Private pay requires meeting with client or family and nursing assessment.
Languages:	English, Spanish, French, Yiddish.
Cost of Services:	Varies based on services. Please contact Allstate Homecare for more information.
Payment Methods:	Insurances, Workers' Compensation, Disability, private pay, Medicaid (must be accessed through Department of Social Services for Medicaid to pay for covered services).

**Community Services for the Developmentally Disabled, Inc.
At-Home Residential Habilitation**

2180 Genesee Street
Buffalo, NY 14221
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	Office hours: 8:00 am to 4:30 pm, Monday through Friday. Service hours: Based on individual's needs.
Services Provided:	Offers in-home supportive services directly to the individual. Staff can work with the person to achieve a variety of goals that lead to greater independence in the home or community. These goals can include things like mobility and safety training, housekeeping, food preparation, etc.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the At-Home Residential Habilitation program for more information.
Payment Methods:	Medicaid.

**Community Services for the Developmentally Disabled, Inc.
Enhanced Services Program**

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	Office hours: 8:00 am to 4:30 pm, Monday through Friday. Service hours: Based on individual's needs.
Services Provided:	Offers day and residential habilitation with the support of a Behavior Clinician. The Clinician can work with the individual and family to identify behavioral problems and put a plan in place to ensure that the person is successful in school, work and in the community. The individual can received services in the home or in the community, and goals can focus on life skills or leisure.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the Enhanced Services Program for more information.
Payment Methods:	Medicaid.

Community Services for the Developmentally Disabled, Inc. Individual Services Environment

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD, ISE
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	Office hours: 8:00 am to 4:30 pm, Monday through Friday. Service hours: Based on individual's needs.
Services Provided:	Offers in-home support to people living in the community. Individual Services Environment can be provided daily. Staff can work with the individual on a variety of goals that lead to greater independence in the home and community. The program is designed to provide services to people who are moving out on their own, stepping down from a certified facility or have an increased need for services.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the Individual Services Environment program for more information.
Payment Methods:	Medicaid.

**Community Services for the Developmentally Disabled, Inc.
In-Home Behavior Support Program**

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	Office hours: 8:00 am to 4:30 pm, Monday through Friday. Service hours: Based on individual's needs.
Services Provided:	Offers in-home support from a Behavior Technician. The Technician can work with the individual and family to create a behavior plan, then provide training to the family on how to carry out the plan.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the In-Home Behavior Support Program for more information.
Payment Methods:	Family Supports and Services funded.

**Community Services for the Developmentally Disabled, Inc.
Just Chillin'**

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	Office hours: 8:00 am to 4:30 pm, Monday through Friday. Service hours: Based on individual's needs.
Services Provided:	Community-based, one-on-one day habilitation without walls. Staff will work with the individual in the community on a variety of personal goals. These skill-building goals utilize a recreational environment for natural learning.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the Just Chillin' program for more information.
Payment Methods:	Medicaid.

**Community Services for the Developmentally Disabled, Inc.
The Parents and Youth Program**

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	Office hours: 8:00 am to 4:30 pm, Monday through Friday. Service hours: Based on individual's needs.
Services Provided:	Offers service coordination to parents with developmental disabilities and children with developmental disabilities. Service Coordinators can provide advocacy, linkage to respite, habilitation programs, day programs and residential services and monitoring. They can assist with Family Court , Committee for Special education (CSE) meetings and obtaining and maintaining public benefits.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact The Parents and Youth Program for more information.
Payment Methods:	Medicaid.

Community Services for the Developmentally Disabled, Inc.

Project COACH

2180 Genesee Street

Buffalo, NY 14211

Admissions: (716) 883-8002

Administration: (716) 883-8888

Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	4:30 pm to 9:30 pm, Monday through Friday. 12:00 pm to 5:00 pm, Weekends and Holidays.
Services Provided:	Project COACH is a crisis and outreach hotline available to people with developmental disabilities that are living with family. Staff can explain what services are available and where to find them, act as a social outlet to prevent isolation, address general parental concerns that revolve around raising a child with developmental disabilities, act as a support system in times of need and provide medication reminders.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible. Person must be living with immediate family.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact Project COACH for more information.
Payment Methods:	Family Supports and Services Funded.

**Community Services for the Developmentally Disabled, Inc.
Residential Services**

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	Housing and Shelter Services
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	8:00 am to 4:30 pm, Monday through Friday.
Services Provided:	Offers a variety of housing options to people with developmental disabilities. Individualized Residential Alternatives (IRAs) offer both community-style living and apartment-style living. Community-style houses offer private bedrooms and shared living spaces. Apartment-style IRAs offer private apartments with on-site staff support.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the Residential Services program for more information.
Payment Methods:	Medicaid.

**Community Services for the Developmentally Disabled, Inc.
Safe House**

Phone: (716) 877-1111

Fax: (716) 877-1177

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	Based on individual's need.
Services Provided:	Our Safe House is the only shelter in New York State specifically designed for individuals with developmental disabilities who are victims of domestic violence, crimes, and/or abuse.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact Safe House for more information.
Payment Methods:	Medicaid.

**Community Services for the Developmentally Disabled, Inc.
Social Services—Medicaid Coordination**

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	8:00 am to 4:30 pm, Monday through Friday.
Services Provided:	Social Services provides service coordination to people with developmental disabilities. Service Coordinators can provide advocacy, linkage and monitoring of services.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the Social Services—Medicaid Coordination program for more information.
Payment Methods:	Medicaid.

Community Services for the Developmentally Disabled, Inc. Specialized Case Management

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD, Developmentally Disabled Offender Program
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	8:00 am to 4:30 pm, Monday through Friday.
Services Provided:	Offers service coordination to people who are involved in the Criminal Justice System or who are at-risk of becoming involved. Service Coordinators help put supports in place to prevent recidivism so the individual is successful in the community. Service Coordinators can assist with maintaining or obtaining public benefits, act as an advocate in legal situations, work with probation or parole and link the person to preventative services.
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the Specialized Case Management program for more information.
Payment Methods:	Medicaid.

**Community Services for the Developmentally Disabled, Inc.
Supported Employment**

2180 Genesee Street
Buffalo, NY 14211
Admissions: (716) 883-8002
Administration: (716) 883-8888
Fax: (716) 883-2065

Also Known As:	Community Services, CSDD
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.csdd.info
Email Address:	
Hours of Operation:	8:00 am to 4:30 pm, Monday through Friday.
Services Provided:	Supportive employment offers job coaching and development, as well as on-site job training and support to people with developmental disabilities. Agency of choice through Vocational and Educational Services for Individuals with Disabilities (VESID).
Eligibility Requirements:	Must be Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	Documented developmental disability prior to the age of 22.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	
Application Process:	Please contact Admissions to begin the application process.
Languages:	English.
Cost of Services:	Please contact the Supported Employment program for more information.
Payment Methods:	Medicaid.

**The Dale Association, Inc.
In-Charge Home Care Program**

315 Bewley Building
Lockport, NY 14094
Phone: (716) 433-4442
Fax: (716) 433-1212

Also Known As:	Consumer Directed Home Care
Formerly Known As:	
Mailing Address:	315 Bewley Building, Lockport, NY 14094
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.daleassociation.com
Email Address:	info@daleassociation.com
Hours of Operation:	8:30 am to 4:30 pm, Monday through Friday.
Services Provided:	A consumer directed home care program. Consumer independently recruits, interviews, hires, trains, supervises, and schedules the care aide of their choice. Care aides assist with bathing, dressing, grooming, medications, transferring, exercise, toileting, light house keeping, cooking and feeding, laundry, grocery shopping and errands. Consumers may hire friends, relatives and neighbors. Aides do not have to be certified.
Eligibility Requirements:	Consumers must have Medicaid, live in Niagara County, be medically stable, have an expected home care need for a minimum of 180 days, be self-directing or have a significant other or parent who agrees to take responsibility for supervising the Care Aide.
Documentation Required:	All referrals must be given to the Niagara County Department of Social Services, Home Care unit. The intake phone number is (716) 278-8620.
Geographic Area Served:	Niagara County.
Public Transportation:	Metro bus station, MetroLink and ParaTransit directly on route. Dale Transportation Services also available.
Application Process:	Department of Social Services will request physician orders and home care assistance worker will complete assessment at consumer's home and determine home care hours and weeks needed. The Dale Association will train the consumer on how to recruit, interview, hire, train and supervise home care aides.
Languages:	English.
Cost of Services:	Medicaid covers cost for eligible persons.
Payment Methods:	Medicaid.

Epilepsy Association of WNY, Inc.

339 Elmwood Avenue
Buffalo, NY 14222
Phone: (716) 883-5396
Fax: (716) 883-5403

Also Known As:	EAWNY
Formerly Known As:	Epilepsy/Seizure Disorder Services of WNY
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.epilepsywny.org
Email Address:	eawny@aol.com
Hours of Operation:	8:00 am to 4:00 pm, Monday, Tuesday, Wednesday, Friday. 8:00 am to 8:00 pm, Thursday.
Services Provided:	Individual and family counseling, case management, information and referral, vocational services, Medicaid service coordination, and education about epilepsy.
Eligibility Requirements:	Must be diagnosed with epilepsy or a seizure disorder.
Documentation Required:	
Geographic Area Served:	Niagara and Erie counties.
Public Transportation:	Bus route (approximately 1/2 block), Para-Transit.
Application Process:	
Languages:	English.
Cost of Services:	Some services are free, some have costs associated with them. Please contact Epilepsy Association of WNY, Inc. for more information.
Payment Methods:	Medicare, insurances, private pay (cash, credit).

Goodwill Industries of Western New York

1119 William Street
Buffalo, NY 14206
Phone: (716) 854-3494
Fax: (716) 854-1988

Also Known As:

Formerly Known As:

Mailing Address: 1119 William Street, Buffalo, NY 14206

Other Site Addresses:

TDD/TYY Number:

Website Address: www.goodwillwny.com

Email Address:

Hours of Operation: 8:00 am to 4:30 pm, Monday through Friday.

Services Provided: Training and employment services. Offers various 8-week training programs with job placement assistance. Veterans Program provides Job placement and case management assistance to veterans in Niagara and Erie counties at no cost to the veteran.

Eligibility Requirements: Must be referred by Vocational & Educational Services for Individuals with Disabilities (VESID).

Documentation Required: Appropriate referral information.

Geographic Area Served: Niagara and Erie Counties.

Public Transportation: Located on or near a bus route.

Application Process: Please contact VESID at (716) 848-8001 for more information.

Languages: English.

Cost of Services: Please contact Goodwill Industries of Western New York for more information.

Payment Methods: Private pay (cash, credit card, money order).

Headway of Western New York, Inc.

976 Delaware Avenue
Buffalo, NY 14209
Phone: (716) 629-3636
Fax: (716) 629-3639

Also Known As:	Headway
Formerly Known As:	Headway for Brain Injured, Inc.
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.headwayofwny.org
Email Address:	headway@headwayofwny.org
Hours of Operation:	10:00 am to 5:00 pm, Monday through Friday.
Services Provided:	Assistance through information, advocacy, education, training, referrals and peer support. Offers peer support meetings for families and survivors. Advocates for helmet safety and prevention. Promotes the development of rehabilitation services for those with brain injuries and other disabilities in Western New York. Oversees the Department of Health's Traumatic Brain Injury Medicaid Waiver and Nursing Home Transition and Diversion Medicaid Waiver Programs through the Regional Resource Center.
Eligibility Requirements:	Brain injury or other disability.
Documentation Required:	
Geographic Area Served:	Western New York.
Public Transportation:	Bus stop on corner.
Application Process:	Please contact Headway of Western New York for more information.
Languages:	English.
Cost of Services:	None.
Payment Methods:	

Heritage Christian Services

3790 Commerce Court, Suite 800
North Tonawanda, NY 14120
Phone: (716) 743-2020
Fax: (716) 743-1838

<i>Also Known As:</i>	Heritage Christian Homes, HCS
<i>Formerly Known As:</i>	
<i>Mailing Address:</i>	
<i>Other Site Addresses:</i>	Various sites across Niagara and Erie counties. Please contact Heritage Christian Services for more information.
<i>TDD/TYY Number:</i>	
<i>Website Address:</i>	www.heritagechristianservices.org
<i>Email Address:</i>	info@heritagechristianservices.org
<i>Hours of Operation:</i>	Office: 8:30 am to 5:00 pm, Monday through Friday. Residential homes operate 24 hours a day, 7 days a week.
<i>Services Provided:</i>	Residential and day habilitation program for individuals with developmental disabilities. Provides service coordination, day respite care, at-home rehabilitation services and health services such as physical, occupational and speech therapies.
<i>Eligibility Requirements:</i>	Must have a developmental disability.
<i>Documentation Required:</i>	Determination of developmental disability.
<i>Geographic Area Served:</i>	Niagara, Erie and Monroe counties.
<i>Public Transportation:</i>	Varies according to site. Please contact Heritage Christian Services for more information.
<i>Application Process:</i>	Please contact Heritage Christian Services for application process.
<i>Languages:</i>	English, sign language.
<i>Cost of Services:</i>	Varies based on services. Please contact Heritage Christian Services for more information.
<i>Payment Methods:</i>	Medicaid, private pay, public funds.

Independent Living of Niagara County

746 Portage Road
Niagara Falls, NY 14301
Phone: (716) 284-4131
Fax: (716) 284-3230

Also Known As:	ILNC
Formerly Known As:	
Mailing Address:	746 Portage Road, Niagara Falls, NY 14301
Other Site Addresses:	
TDD/TYY Number:	(716) 284-4131
Website Address:	www.wnyil.org
Email Address:	
Hours of Operation:	8:30 am to 5:00 pm, Monday through Friday.
Services Provided:	Peer counseling for participants with disabilities and family members, financial benefits consultation, housing search assistance, home and building modification consultation, independent living skills evaluation and instruction, peer support groups, and individual and systems advocacy. Community services such as information and referral, community awareness and advocacy, braille service, community education, voter registration, Native American Independent Living Services (NAILS) and Client Assistance Program (CAP).
Eligibility Requirements:	A person with a disability or a family member of a person with a disability.
Documentation Required:	None needed for most programs. Please contact Independent Living of Niagara County for more information.
Geographic Area Served:	Niagara County
Public Transportation:	
Application Process:	Intake form.
Languages:	English, Spanish, American Sign Language (ASL).
Cost of Services:	Free service.
Payment Methods:	

Independent Living of Niagara County Client Assistance Program

746 Portage Road
Niagara Falls, NY 14301
Phone: (716) 284-4131, Ext. 14
Fax: (716) 284-3230

Also Known As:	ILC, CAP
Formerly Known As:	
Mailing Address:	746 Portage Road, Niagara Falls, NY 14301
Other Site Addresses:	3108 Main Street, Buffalo, NY 14214 Phone: (716) 836-0822, ext. 114 Fax: (716) 835-3967
TDD/TYY Number:	Niagara County: (716) 284-4131 Erie County: (716) 836-0822
Website Address:	www.wnyil.org
Email Address:	
Hours of Operation:	8:30 am to 5:00 pm, Monday through Friday.
Services Provided:	Provides in-home and community based advocacy to consumers of the Vocational and Educational Services for Individuals with Disabilities (VESID) and the Commission for the Blind and Visually Handicapped (CBVH) who are having trouble navigating the vocational rehabilitation system.
Eligibility Requirements:	Individual must currently be eligible for vocational rehabilitation services.
Documentation Required:	None.
Geographic Area Served:	Niagara, Erie and Orleans counties.
Public Transportation:	Bus route within 500 feet. Para-Transit offers door to door service.
Application Process:	Please contact (716) 836-0822, ext. 114 to request an appointment.
Languages:	English, Spanish, American Sign Language (ASL).
Cost of Services:	Free service.
Payment Methods:	

Independent Living of Niagara County Consumer Directed Personal Care Assistance Program

746 Portage Road
Niagara Falls, NY 14301
Phone: (716) 284-4131, ext. 18 or 1-888-567-6454
Fax: (716) 284-3230

Also Known As:	CDPAP
Formerly Known As:	
Mailing Address:	746 Portage Road, Niagara Falls, NY 14301
Other Site Addresses:	
TDD/TYY Number:	(716) 284-4131
Website Address:	www.wnyil.org
Email Address:	jchristopher@wnyil.org
Hours of Operation:	8:30 am to 5:00 pm, Monday through Friday.
Services Provided:	Consumer directed in-home attendant program for personal care, respite and supervisory care.
Eligibility Requirements:	Individual must currently be eligible for Medicaid and be certified for homecare through the Niagara County Department of Social Services.
Documentation Required:	Proof of Medicaid and homecare eligibility is required.
Geographic Area Served:	Niagara County.
Public Transportation:	
Application Process:	Once approved for Consumer Directed Personal Care Assistance Program, intake will be completed and training will be provided.
Languages:	English, Spanish, American Sign Language (ASL).
Cost of Services:	Please contact the Consumer Directed Personal Care Assistance Program for more information.
Payment Methods:	Medicaid.

Independent Living of Niagara County Work Incentives and Benefits Advisement

746 Portage Road
Niagara Falls, NY 14301
Phone: (716) 284-4131
Fax: (716) 284-3230

Also Known As:	WIBA
Formerly Known As:	
Mailing Address:	746 Portage Road, Niagara Falls, NY 14301
Other Site Addresses:	
TDD/TYY Number:	(716) 284-4131
Website Address:	www.wnyil.org
Email Address:	
Hours of Operation:	8:30 am to 5:00 pm, Monday through Friday.
Services Provided:	Information on Social Security Work Incentives, assistance with wage reporting to Social Security, and advocacy with Social Security as needed.
Eligibility Requirements:	Individual must currently be eligible for SSI or SSD or currently receiving benefits. Individual must be working or thinking about returning to work.
Documentation Required:	Individual must provide proof of eligibility for Social Security.
Geographic Area Served:	Niagara, Orleans, and Northern Erie counties.
Public Transportation:	Bus route within 500 feet. Para-Transit offers door to door service.
Application Process:	Intake must be completed to determine eligibility for various work incentives.
Languages:	English, Spanish, American Sign Language (ASL).
Cost of Services:	Free service.
Payment Methods:	

**Native American Community Services
of Erie & Niagara Counties, Inc.
Medicaid Service Coordination**

1905 Pine Avenue
Niagara Falls, NY 14301
Phone: (716) 285-8228
Fax: (716) 285-8338

Also Known As:	NACS, MSC
Formerly Known As:	
Mailing Address:	1905 Pine Avenue, Niagara Falls, NY 14301
Other Site Addresses:	1005 Grant Street, Buffalo, NY 14207
TDD/TYY Number:	
Website Address:	www.nacswny.org
Email Address:	vgifford@nacswny.org
Hours of Operation:	8:30 am to 5:00 pm, Monday through Friday. Caseworkers are on-call 24 hours a day, 7 days a week.
Services Provided:	Provides Medicaid Service Coordination for individuals who have developmental disability.
Eligibility Requirements:	A person must have a documented diagnosis of a developmental disability and must be enrolled in Medicaid.
Documentation Required:	A person must have a documented diagnosis of a developmental disability.
Geographic Area Served:	Off reservation areas of Niagara and Erie Counties.
Public Transportation:	
Application Process:	Complete Native American Community Services intake.
Languages:	English.
Cost of Services:	Free service.
Payment Methods:	

Native American Independent Living Services

3108 Main Street
Buffalo, NY 14214
Phone: (716) 836-0822
Fax: (716) 835-3967

Also Known As:	NAILS
Formerly Known As:	
Mailing Address:	3108 Main Street, Buffalo, NY 14214
Other Site Addresses:	746 Portage Road, Niagara Falls, NY 14301
TDD/TYY Number:	
Website Address:	www.wnyilp.org/nails
Email Address:	cynthiaph@wnyilp.org
Hours of Operation:	8:30 am to 5:00 pm, Monday through Friday.
Services Provided:	Advocacy, independent living skills instruction, peer support and information and referral.
Eligibility Requirements:	Native Americans throughout Western New York with cognitive, emotional, medical and mental, physical and sensory disabilities.
Documentation Required:	Required for mental health and MICA services.
Geographic Area Served:	Western New York, both on and off tribal nation land.
Public Transportation:	
Application Process:	Contact Intake Department or apply in office.
Languages:	English.
Cost of Services:	Free service.
Payment Methods:	

New York State School for the Blind

2A Richmond Avenue
Batavia, NY 14020
Phone: (585) 343-5384
Fax: (585) 344-5557

Also Known As:

Formerly Known As:

Mailing address

2A Richmond Avenue, Batavia, NY 14020

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.vesid.nysed.gov/specialed/nyssb/home.html

Email Address:

nyssb@mail.nysed.gov

Hours of Operation:

5:00 pm Sunday through 2:00 pm Friday.

Services Provided:

Educational program for children ages 5 through 21 who are legally blind and have at least one other disabling condition.

Eligibility Requirements:

Ages 5 to 21, New York State resident and legally blind with at least one (1) other disabling condition.

Documentation Required:

Proof of blindness and disabilities, application, IEP and evaluations.

Geographic Area Served:

New York State.

Public Transportation:

Application Process:

Completed PHC-10 application.

Languages:

English.

Cost of Services:

Tuition and maintenance provided by local school district and/or county. State supported program.

Payment Methods:

**New York State Traumatic Brain Injury Program
Medicaid Waiver Program
at Headway of Western New York**

976 Delaware Avenue
Buffalo, NY 14209
Phone: (716) 629-3633
Fax: (716) 882-1289

Also Known As:	Regional Resource and Development Center, RRDC.
Formerly Known As:	
Mailing Address:	976 Delaware Avenue, Buffalo, NY 14209
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.headwayofwny.org
Email Address:	
Hours of Operation:	10:00 am to 5:30 pm, Monday through Friday.
Services Provided:	The Buffalo Regional Resource and Development Center (RRDC) is the single point of entry to the Department of Health's Traumatic Brain Injury Waiver Program in Niagara, Erie, Cattaraugus, Chautauqua, Orleans and Wyoming Counties. The RRDC assesses and links potential participants to providers of TBI Waiver Services. All these providers have contracts with the State of New York. To become a provider, an agency or individual would need contact the RRDC. The waived program provides service coordination, independent living skills training, community integrated counseling, structured day programs, home and community support staff, environmental modifications, assistive technology and an intensive behavioral program.
Eligibility Requirements:	You must have a Traumatic Brain Injury (some acquired Brain Injuries qualify), be between ages 18 and 64, have Medicaid, be nursing home eligible, and be able to live in the community with the supports of the program and the supports of the family, friends and the community.
Documentation Required:	Medical documentation of Brain Injury. Documentation of Medicaid with CIN number must be provided. Other documentation needed will be facilitated by the Service Coordinator.
Geographic Area Served:	Niagara, Erie, Cattaraugus, Chautauqua, Orleans and Wyoming counties.
Public Transportation:	
Application Process:	Please contact the RRDC at Headway of WNY for more information.
Languages:	Primarily English, some Spanish.
Cost of Services:	There is no cost for qualified individuals.
Payment Methods:	Medicaid.

Niagara Cerebral Palsy

9812 Lockport Road
Niagara Falls, NY 14304
Phone: (716) 297-0798
Fax: (716) 297-0998

Also Known As:	United Cerebral Palsy Association of Niagara County, Inc. \ UCP of Niagara County, Inc.
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	There are over 25 sites. Please contact Niagara Cerebral Palsy for more information.
TDD/TYY Number:	
Website Address:	www.niagaracp.org
Email Address:	Email agency via contact form on website.
Hours of Operation:	Office: 8:00 am to 5:00 pm, Monday through Friday. Residential: 24 hours a day, 7 days a week.
Services Provided:	Residential services, including intermediate care facilities, individual residential alternatives, supportive apartments, residential habilitation. Vocational services, including sheltered employment, collocated day treatment, day habilitation, transportation, job placement and supported employment. Educational Services, including early intervention, preschool special education, early childhood program and Niagara Children ETC. Clinical services, including speech, occupational, and physical therapy, dental clinic, audiology and hearing aids clinics, podiatry clinic, and wheelchair clinic. Also provides in-home respite services, recreational/respite services, and service coordination.
Eligibility Requirements:	Varies according to program. Please contact Niagara Cerebral Palsy for more information.
Documentation Required:	Varies according to program. Please contact Niagara Cerebral Palsy for more information.
Geographic Area Served:	Primarily Niagara County, but available to any person.
Public Transportation:	
Application Process:	Varies according to program. Please contact Niagara Cerebral Palsy for more information.
Languages:	Primarily English.
Cost of Services:	Varies according to program. Please contact Niagara Cerebral Palsy for more information.
Payment Methods:	Varies according to program. Please contact Niagara Cerebral Palsy for more information.

Niagara County Health Department Children With Special Needs

Trott Access Center
1001 11th Street
Niagara Falls, NY 14301
Phone: (716) 278-8180
EIP Referral Phone: (716) 278-1691
Fax: (716) 278-8288

Also Known As:

Children with Special Health Care Needs Program (CSHCN) Early Intervention Program (EIP), Physically Handicapped Children's Program (PHCP), Preschool Special Education Program (Pre-K).

Formerly Known As:

Mailing Address:

Other Site Addresses:

Shaw Building, 5461 Upper Mountain Road, Lockport, NY 14094
Phone: (716) 439-7460
Fax: (716) 439-7507 or (716) 439-7457

TDD/TYY Number:

Website Address:

www.niagaracounty.com

Email Address:

Hours of Operation:

Office: 8:00 am to 4:00 pm, Monday through Friday.

Services Provided:

Children with Special Health Care Needs Program: networks families with community resources and programs, provides support and guidance, information about children with special needs, illness and disability, and offers advice with issues such as insurance, equipment, education and respite care.

Early Intervention Program: evaluation services including hearing and vision screening, home visits, speech, physical and other therapies, child development groups, family counseling, and help with transportation.

Physically Handicapped Children's Program: assistance with the cost of medical care for children with health problems.

Preschool Special Education Program: evaluations and specially planned individual or group instructional services or programs.

Eligibility Requirements:

Children with Special Health Care Needs Program: must be age 0 –21 with a referral.

Physically Handicapped Children's Program: must be age 0—21 with a chronic medical condition.

Preschool Special Education Program: must be age 3-5 with a qualifying evaluation determining a child is a preschooler with a disability.

Early Intervention Program: must be age 0 –2 with a qualifying evaluation demonstrating child had developmental delay or diagnosed condition.

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**Niagara County Health Department Cont.
Children With Special Needs**

Trott Access Center
1001 11th Street
Niagara Falls, NY 14301
Phone: (716) 278-8180
EIP Referral Phone: (716) 278-1691
Fax: (716) 278-8288

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Documentation Required:

All programs require a birth certificate, social security number and insurance information

Children with Special Health Care Needs Program: encounter form completed.

Physically Handicapped Children's Program: documented chronic medical condition and financial records.

Preschool Special Education Program: qualifying evaluation demonstrating a child is a preschooler with a disability.

Early Intervention Program: qualifying evaluation demonstrating a developmental delay or a diagnosed condition.

Geographic Area Served:

Niagara County.

Public Transportation:

For the Early Intervention and Preschool Special Education Programs, either services go to the child, a parent is reimbursed for transporting child to the service, or a bus is provided (pick-up and drop off at child's home) at no cost.

Application Process:

All programs are initiated by telephone referrals. Internal staff assists in the phases of the application process, conducts home visits, and completes telephone intakes for the Children with Special Health Care Needs, Early Intervention, and the Physically Handicapped Children's Programs. Families must travel to their local school district to conduct certain phases of the Preschool Special Education Program.

Languages:

Early Intervention and Preschool Special Education Programs: English, Spanish, Russian.

Children with Special Health Care Needs and Physically Handicapped Children's Programs: English only.

Cost of Services:

There are no fees for the Children with Special Health Care Needs, Early Intervention and Preschool Special Education Programs. Please contact the Niagara County Health Department, Children with Special Needs, for more information on the Physically Handicapped Children's Program.

Payment Methods:

Private pay (personal check, money order, cashier's check).

Opportunities Unlimited of Niagara Central Intake

2510 Niagara Falls Boulevard
Niagara Falls, NY 14304
Phone: (716) 504-2617
Fax: (716) 215-0339

Also Known As:	OUN
Formerly Known As:	
Mailing Address:	2510 Niagara Falls Boulevard, LPO Box 360, Niagara Falls, NY 14304
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.opportunitiesunlimited.org
Email Address:	info@opportunitiesunlimited.org
Hours of Operation:	8:00 am to 4:00 pm, Monday through Friday.
Services Provided:	Medicaid service coordination, recreation (youth and adult), supportive services (including Exceptional Parenting Group, guardianship and home-based services), day and vocational services (including specialty seniors program), clinical services, school-to-work transition, supported employment, vocational programming, residential services (including specialty senior residences), Niagara Floral Center and Greenhouse and Siblings & Family Group.
Eligibility Requirements:	Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO). Participant must be Medicaid eligible.
Documentation Required:	Documentation of developmental disability via medical, school and/or psychological assessments or documentation.
Geographic Area Served:	Niagara County and neighboring communities.
Public Transportation:	Bus route and Metro-Link located on site.
Application Process:	Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.
Languages:	English. Interpreters would be supplied if needed.
Cost of Services:	Please contact Opportunities Unlimited of Niagara for more information.
Payment Methods:	Medicaid, VESID.

Opportunities Unlimited of Niagara Day Habilitation

1555 Factory Outlet Boulevard
Niagara Falls, NY 14304
Phone: (716) 297-6400
Fax: (716) 297-7522

2510 Niagara Falls Boulevard
Niagara Falls, NY 14304
Phone: (716) 504-2617
Fax: (716) 215-0339

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Also Known As:

OUN, Day-Hab

Formerly Known As:

Mailing Address:

1555 Factory Outlet Boulevard, LPO Box 360, Niagara Falls, NY 14304
2510 Niagara Falls Boulevard, LPO Box 360, Niagara Falls, NY 14304
107 Heath Street, Lockport, NY 14094

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.opportunitiesunlimited.org

Email Address:

info@opportunitiesunlimited.org

Hours of Operation:

8:30 am to 3:00 pm, Monday through Friday.

Services Provided:

Services provide assistance with the acquisition, retention or improvement of self-help skills, socialization, adaptive skills and development of manual and perceptual motor skills. Services typically include the development of communication, safety skills, community integration and association skills, grooming and hygiene skills, activities of daily living and independent living skills. If desired, several volunteer opportunities are available to participate in. These objectives are typically met through community based experiences. Clinical services are also available. Horticulture Therapy opportunities available off-site at agency Greenhouse. Through the Greenhouse, individuals with developmental disabilities participate in horticulture therapy and training in a professional florist and greenhouse setting.

The 2510 Niagara Falls Boulevard location hosts a specialized senior program which includes a sensory room designed specifically for aged individuals. Additionally, geriatric assessment and an aging panel is available for individuals with high needs which is overseen by a medical doctor.

Eligibility Requirements:

Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO). Participant must be Medicaid eligible.

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Opportunities Unlimited of Niagara Day Habilitation

1555 Factory Outlet Boulevard
Niagara Falls, NY 14304
Phone: (716) 297-6400
Fax: (716) 297-7522

2510 Niagara Falls Boulevard
Niagara Falls, NY 14304
Phone: (716) 504-2617
Fax: (716) 215-0339

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Continued from previous page..

Documentation Required:

Documentation of developmental disability via medical, school and/or psychological assessments or documentation.

Geographic Area Served:

Niagara County and neighboring communities.

Public Transportation:

Bus route and Metro-Link located on site.

Application Process:

Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.

Languages:

English. Interpreters would be supplied if needed.

Cost of Services:

Please contact Opportunities Unlimited of Niagara for more information.

Payment Methods:

Medicaid.

Opportunities Unlimited of Niagara Exceptional Parenting Program

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Also Known As:	Parent Training
Formerly Known As:	
Mailing Address:	107 Heath Street, Lockport, NY 14094
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.opportunitiesunlimited.org
Email Address:	info@opportunitiesunlimited.org
Hours of Operation:	As requested by family.
Services Provided:	Trains parents to learn new skills involving parenting their children. Parents must be developmentally disabled to qualify for this program.
Eligibility Requirements:	Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO).
Documentation Required:	Notice of Determination is required.
Geographic Area Served:	Niagara County and Northern Erie County (Amherst, Grand Island, Kenmore and Tonawanda).
Public Transportation:	Located on Rural Niagara Transportation route.
Application Process:	Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.
Languages:	English.
Cost of Services:	Grant based program. Please contact Opportunities Unlimited of Niagara for more information.
Payment Methods:	

Opportunities Unlimited of Niagara Family Care Homes

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Also Known As:

Formerly Known As:

Mailing Address: 107 Heath Street, Lockport, NY 14094

Other Site Addresses:

TDD/TYY Number:

Website Address: www.opportunitiesunlimited.org

Email Address: info@opportunitiesunlimited.org

Hours of Operation: 24 hours a day, 7 days a week.

Services Provided: Community based home (certified by the Office for People with Developmental Disabilities), for people with developmental disabilities.

Eligibility Requirements: Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO).

Documentation Required: Notice of Determination is required.

Geographic Area Served: Niagara County and Northern Erie County (Amherst, Grand Island, Kenmore and Tonawanda).

Public Transportation: Located on Rural Niagara Transportation route.

Application Process: Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.

Cost of Services: Please contact Opportunities Unlimited of Niagara for more information.

Payment Methods: Medicaid.

Opportunities Unlimited of Niagara Guardianship Program

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Also Known As:

Formerly Known As:

In-Home Training/Guardianship

Mailing Address:

107 Heath Street, Lockport, NY 14094

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.opportunitiesunlimited.org

Email Address:

info@opportunitiesunlimited.org

Hours of Operation:

8:00 am to 4:30 pm, Monday through Friday.

Services Provided:

Assists families with application for guardianship for family members.

Eligibility Requirements:

Must live at home with a family member to qualify and have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO).

Documentation Required:

Notice of Determination is required.

Geographic Area Served:

Niagara County and Northern Erie County (Amherst, Grand Island, Kenmore and Tonawanda).

Public Transportation:

Located on Rural Niagara Transportation route.

Application Process:

Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.

Cost of Services:

Grant based program for consumers who live in the community with a family member.

Payment Methods:

Opportunities Unlimited of Niagara Individual Residential Alternative

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Also Known As:	Group Homes for Persons with Developmental Disabilities
Formerly Known As:	
Mailing Address:	107 Heath Street, Lockport, NY 14094
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.opportunitiesunlimited.org
Email Address:	info@opportunitiesunlimited.org
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Residential living arrangement for persons with a developmental disability.
Eligibility Requirements:	Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO).
Documentation Required:	Notice of Determination is required.
Geographic Area Served:	Niagara County and Northern Erie County (Amherst, Grand Island, Kenmore and Tonawanda).
Public Transportation:	
Application Process:	Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.
Cost of Services:	Please contact Opportunities Unlimited of Niagara for more information.
Payment Methods:	Medicaid, SSI/SSD, private pay.

Opportunities Unlimited of Niagara In-Home Respite

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Also Known As:

Formerly Known As:

Mailing Address: 107 Heath Street, Lockport, NY 14094

Other Site Addresses:

TDD/TYY Number:

Website Address: www.opportunitiesunlimited.org

Email Address: info@opportunitiesunlimited.org

Hours of Operation: As requested by family.

Services Provided: Respite services for families of a person with a developmental disability.

Eligibility Requirements: Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO).

Documentation Required: Notice of Determination is required.

Geographic Area Served: Niagara County and Northern Erie County (Amherst, Grand Island, Kenmore and Tonawanda).

Public Transportation:

Application Process: Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.

Cost of Services: Free service.

Payment Methods:

Opportunities Unlimited of Niagara Medicaid Service Coordination

2510 Niagara Falls Boulevard
Niagara Falls, NY 14304
Phone: (716) 504-2617
Fax: (716) 504-2632

Also Known As:	OUN, MSC, Case Management Services
Formerly Known As:	Service Coordination, CMCM, Comprehensive Medicaid Case Management
Mailing Address:	2510 Niagara Falls Boulevard, LPO Box 360, Niagara Falls, NY 14304
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.opportunitiesunlimited.org
Email Address:	emarschke@opportunitiesunlimited.org lbevacqua@opportunitiesunlimited.org
Hours of Operation:	8:30 am to 4:30 pm, Monday through Friday.
Services Provided:	Linkage and referral to needed services and supports, advocacy on behalf of person served, benefit maintenance assistance, development of an Individualized Service Plan, coordination of services and supports and assessment of satisfaction with services and supports being received.
Eligibility Requirements:	Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO). Participant must be Medicaid eligible.
Documentation Required:	Documentation of developmental disability, including psychological testing, social history inclusive of developmental history and school records prior to age 22 and current psychological testing information and social history. If IQ score is greater than 59, standardized adaptive behavior testing is also required.
Geographic Area Served:	Niagara County and neighboring communities.
Public Transportation:	Bus route and Metro-Link located on site.
Application Process:	Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.
Languages:	English. Interpreters would be supplied if needed.
Cost of Services:	Varies based on residence (community setting or in a certified residential setting) of individual. Please contact Opportunities Unlimited of Niagara for more information.
Payment Methods:	Medicaid, private pay.

Opportunities Unlimited of Niagara Prevocational Services

1555 Factory Outlet Boulevard
Niagara Falls, NY 14304
Phone: (716) 297-6400
Fax: (716) 297-7522

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Also Known As:	Pre-voc
Formerly Known As:	OUI Workshop (Niagara Falls)/OUI Workshop (Lockport)
Mailing Address:	1555 Factory Outlet Boulevard, LPO Box 360, Niagara Falls, NY 14304 107 Heath Street, Lockport, NY 14094
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.opportunitiesunlimited.org
Email Address:	info@opportunitiesunlimited.org
Hours of Operation:	8:30 am to 3:00 pm, Monday through Friday.
Services Provided:	Activities that prepare individuals for paid or unpaid employment, but which are not job task oriented. Services include teaching such concepts as following directions, attending to task, task completion, problem solving and safety. Individuals who are in prevocational services are generally considered to be able to move out to community employment over the next year or so. Training is also available in a cafeteria setting, lawn crews and in environmental maintenance. Work routines, work habits and attitude and performance requirements are all focus areas for this type of service delivery. Clinical services are also available including rehabilitation counseling.
Eligibility Requirements:	Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO). Participant must be Medicaid eligible.
Documentation Required:	Documentation of developmental disability, including psychological testing, social history inclusive of developmental history and school records prior to age 22.
Geographic Area Served:	Niagara County and neighboring communities.
Public Transportation:	Bus route and Metro-Link located on site.
Application Process:	Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.
Languages:	English. Interpreters would be supplied if needed.
Cost of Services:	Service is typically covered by Medicaid Waiver. Please contact Opportunities Unlimited of Niagara for more information.
Payment Methods:	Medicaid.

Opportunities Unlimited of Niagara Residential Habilitation Services

107 Heath Street
Lockport, NY 14094
Phone: (716) 434-4050
Fax: (716) 434-4640

Also Known As:	OUN, Reshab Services
Formerly Known As:	
Mailing Address:	107 Heath Street, Lockport, NY 14094
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.opportunitiesunlimited.org
Email Address:	info@opportunitiesunlimited.org
Hours of Operation:	As requested by family.
Services Provided:	Individualized residential habilitation services for people with developmental disabilities who live on their own in the community or with family members.
Eligibility Requirements:	Must have developmental disability eligibility as determined through the Western New York Developmental Disability Services Office (WNY DDSO).
Documentation Required:	Notice of Determination is required.
Geographic Area Served:	Niagara County and Northern Erie County (Amherst, Grand Island, Kenmore and Tonawanda).
Public Transportation:	
Application Process:	Please contact Admissions/Central Intake at (716) 504-2617. The Coordinator will initiate the request for eligibility documentation and assist the individual with completing the necessary referrals and applications. Assistance to acquire Medicaid can also be provided.
Cost of Services:	Varies based on services. Please contact Opportunities Unlimited of Niagara for more information.
Payment Methods:	Medicaid.

Opportunities Unlimited of Niagara Siblings & Families Group

1555 Factory Outlet Boulevard, LPO Box 360

Niagara Falls, NY 14304

Phone: (716) 297-6400

Fax: (716) 297-7522

Also Known As:	OUN
Formerly Known As:	
Mailing Address:	1555 Factory Outlet Boulevard, LPO Box 360, Niagara Falls, NY 14304
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.opportunitiesunlimited.org
Email Address:	info@opportunitiesunlimited.org
Hours of Operation:	Evenings, approximately every three months. Please call (716) 297-6400, ext. 311, for times, dates, locations and schedule of guest speakers.
Services Provided:	Education, discussion group and social gatherings open to adult siblings and family members of an individual with a developmental disability. Training relative to care, aging issues, legal and other issues provided along with support.
Eligibility Requirements:	Care provider, advocate, sibling, parent or other family member of an individual with a developmental disability.
Documentation Required:	
Geographic Area Served:	Niagara County and neighboring communities.
Public Transportation:	
Application Process:	
Languages:	English, unless special need identified.
Cost of Services:	Free service unless otherwise noted on event material.
Payment Methods:	

**Parent To Parent of NYS
Western Region**

1200 East & West Road
Building 16, Room 1-131
West Seneca, NY 14224
Phone: (716) 517-3448 or 1-800-305-8813
Fax: (716) 517-2385

Also Known As:

Formerly Known As:

Mailing Address:

1200 East & West Road, Building 16, Room 1-131,
West Seneca, NY 14224

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.parenttoparentnys.org

Email Address:

p2pwny@verizon.net

Hours of Operation:

9:00 am to 5:00 pm, Monday through Friday.

Services Provided:

One-on-one emotional support provided by trained volunteers for families of children with disabilities. Supports parents usually by phone or email. Provides information on disabilities and resources and refers to other agencies and organizations. Also offers parent training, health care notebook training and housing option workshops for people with disabilities and their families.

Eligibility Requirements:

Have a family member with a disability, work with people with disabilities and families, or care about helping families.

Documentation Required:

None.

Geographic Area Served:

Western Region includes Niagara, Erie, Genesee, Orleans, Allegany, Cattaraugus, Chautauqua and Wyoming Counties.

Public Transportation:

Application Process:

Self-referral or referral by any provider.

Languages:

English.

Cost of Services:

Free service.

Payment Methods:

People—Inc.
Consumer Directed Personal Assistance Program

2128 Elmwood Avenue
Buffalo, NY 14207
Phone: (716) 874-5600
Fax: (716) 874-0388

<i>Also Known As:</i>	CDPAP
<i>Formerly Known As:</i>	
<i>Mailing Address:</i>	2128 Elmwood Avenue, Buffalo, NY 14207
<i>Other Site Addresses:</i>	
<i>TDD/TYY Number:</i>	
<i>Website Address:</i>	www.people-inc.org
<i>Email Address:</i>	kturchiarelli@people-inc.org
<i>Hours of Operation:</i>	6:00 am to 9:00 pm, 7 days a week. Answering service from 9:00 pm to 6:00 am, 7 days a week.
<i>Services Provided:</i>	Program provides resources and training to support individuals interested in assuming responsibility for coordination of their own personal care services. Individual hires, trains and supervises their own attendant, who is reimbursed through the Medicaid program.
<i>Eligibility Requirements:</i>	Resident of Niagara County, Medicaid eligible, eligible for Medicaid personal care services, and must be able and willing to direct service provider in required work tasks.
<i>Documentation Required:</i>	
<i>Geographic Area Served:</i>	Niagara County.
<i>Public Transportation:</i>	
<i>Application Process:</i>	Please contact the Niagara County Department of Social Services at . (716) 278-8620 to complete the intake process.
<i>Languages:</i>	English.
<i>Cost of Services:</i>	Please contact People, Inc. for more information.
<i>Payment Methods:</i>	Medicaid.

**People, Inc.
Vocational Services**

4286 Delaware Avenue
Tonawanda, NY 14150
Phone: (716) 694-6630
Fax: (716) 694-6695

Also Known As:	Supported Employment, Community Active People Program (CAPP), Transition/StW
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.people-inc.org
Email Address:	bschultz@people-inc.org
Hours of Operation:	Please contact People, Inc. for hours of operation.
Services Provided:	Supported Employment assists individuals with varying disabilities to find, maintain and be successful in long-term competitive employment. School to Work Transition assists young adults while they are still in school to be better prepared to enter the world of work or to be linked with other adult service providers.
Eligibility Requirements:	Must be VESID or Office for People with Developmental Disabilities (OPWDD) eligible.
Documentation Required:	VESID or Office for People with Developmental Disabilities (OPWDD) eligibility paperwork.
Geographic Area Served:	Western New York.
Public Transportation:	
Application Process:	Call (716)694-6630.
Languages:	English.
Cost of Services:	Varies based on services. Please contact People, Inc. for more information.
Payment Methods:	Public funds (VESID).

Preschool Special Education Program

Services Provided:

Children served by the Preschool Special Education Program are evaluated in conjunction with their local school district. Once the evaluation takes place, it is determined if the child meets the eligibility requirements. Once the child is deemed eligible for special education services and/or programs, the Committee on Preschool Special Education (CPSE), which is housed in each school district, meets to develop a plan to meet the child's unique needs. This plan is called the Individualized Education Program (IEP). The IEP development process must consider:

- The child's strengths
- The family's concern for their child's education
- The results of the child's individual evaluation
- The results of any other State of district-wide tests or assessments; and
- Any unique needs related to the child's disability (such as communication needs, behavior, etc.)

Geographic Area Served:

Niagara County.

Application Process:

Please contact your local school district for more information.

Akron Central School District - (716) 542-5060
Barker Central School District - (716) 795-3237, ext. 4434
Lewiston-Porter Central School District - (716) 286-7248
Lockport City School District - (716) 478-4440
Newfane Central School District - (716) 778-6457
Niagara Falls City School District - (716) 286-4280
Niagara Wheatfield Central School District - (716) 215-3012
North Tonawanda City School District - (716) 807-3565
Royalton-Hartland Central School District - (716) 772-5081
Starpoint Central School District - (716) 210-2322
Wilson Central School District - (716) 751-9341, ext. 162

Languages:

English.

Cost of Services:

Free service for eligible families.

Payment Methods:

Rivershore, Inc.

765 Cayuga Street
Lewiston, NY 14092
Phone: (716) 754-7272
Fax: (716) 754-9388

Also Known As:

Formerly Known As:

Mailing Address: PO Box 884, Lewiston, NY 14092

Other Site Addresses:

TDD/TYY Number:

Website Address:

Email Address: rivershore@rivershore.org

Hours of Operation: 9:00 am to 5:00 pm, Monday through Friday.

Services Provided: Individualized Residential Alternatives (IRAs) and supportive apartments for adults, age 19 and older, Medicaid Service Coordination and at-home Individualized Service Environment (ISE) services for adults and children, and respite services for adults age 18 and older.

Eligibility Requirements: Office for People with Developmental Disabilities (OPWDD) eligibility and/or Medicaid waiver enrollment.

Documentation Required: Proof of eligibility.

Geographic Area Served: Niagara County.

Public Transportation:

Application Process: Contact April Wilcox, Service Options Coordinator at (716) 754-7272, ext. 29.

Languages: English.

Cost of Services: Varies based on services. Please contact Rivershore, Inc. for more information.

Payment Methods: Medicaid, Medicare, private pay (cash, check).

Rivershore, Inc.
Artisan's Edge Day Habilitation

765 Cayuga Street
Lewiston, NY 14092
Phone: (716) 754-7272
Fax: (716) 754-9388

Also Known As:

Formerly Known As:

Mailing Address: 765 Cayuga Street, Lewiston, NY 14092

Other Site Addresses:

TDD/TYY Number:

Website Address: www.rivershore.org

Email Address: mail@rivershore.org

Hours of Operation: 9:00 am to 5:00 pm, Monday through Friday.

Services Provided: Supports artists in developing their skills and discovering new mediums. Provides artists the opportunity to showcase their work through art exhibits.

Eligibility Requirements: Developmental disability as determined through the Western New York Developmental Disabilities Service Office (WNYDDSO).

Documentation Required: Determination of a developmental disability.

Geographic Area Served: Niagara County.

Public Transportation:

Application Process: Contact April Wilcox, Service Options Coordinator at (716) 754-7272, ext. 29. The Service Options Coordinator will assist with obtaining documentation to determine eligibility.

Languages: English.

Cost of Services: Please contact Rivershore, Inc. for more information.

Payment Methods: Medicaid.

Rivershore, Inc.
At Home Residential Habilitation

765 Cayuga Street
Lewiston, NY 14092
Phone: (716) 754-8323, ext. 12
Fax: (716) 754-8128

Also Known As:

Formerly Known As:

Mailing Address: 765 Cayuga Street, Lewiston, NY 14092

Other Site Addresses:

TDD/TYY Number:

Website Address: www.rivershore.org

Email Address: mail@rivershore.org

Hours of Operation: 9:00 am to 5:00 pm, Monday through Friday.

Services Provided: Support people in their homes to learn desired skills for daily living.

Eligibility Requirements: Developmental disability as determined through the Western New York Developmental Disabilities Service Office (WNYDDSO).

Documentation Required: Determination of a developmental disability.

Geographic Area Served: Niagara County.

Public Transportation:

Application Process: Contact April Wilcox, Service Options Coordinator at (716) 754-7272, ext. 29. The Service Options Coordinator will assist with obtaining documentation to determine eligibility.

Languages: English.

Cost of Services: Please contact Rivershore, Inc. for more information.

Payment Methods: Medicaid.

Rivershore, Inc.
Medicaid Service Coordination

765 Cayuga Street
Lewiston, NY 14092
Phone: (716) 754-7272
After Hours On Call Phone: (716) 510-8476
Fax: (716) 754-9388

Also Known As:	MSC
Formerly Known As:	
Mailing Address:	765 Cayuga Street, Lewiston, NY 14092
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.rivershore.org
Email Address:	mail@rivershore.org
Hours of Operation:	9:00 am to 5:00 pm, Monday through Friday.
Services Provided:	Link and refer people to the supports and services in their life plan in order to achieve the goals they have made for themselves.
Eligibility Requirements:	Developmental disability as determined through the Western New York Developmental Disabilities Service Office (WNYDDSO).
Documentation Required:	Determination of a developmental disability.
Geographic Area Served:	Niagara County.
Public Transportation:	
Application Process:	Contact April Wilcox, Service Options Coordinator at (716) 754-7272, ext. 29. The Service Options Coordinator will assist with obtaining documentation to determine eligibility.
Languages:	English.
Cost of Services:	Please contact Rivershore, Inc. for more information.
Payment Methods:	Medicaid.

**Rivershore, Inc.
Residential Services**

765 Cayuga Street
Lewiston, NY 14092
Phone: (716) 754-7272
Fax: (716) 754-9388

Also Known As:

Formerly Known As:

Mailing Address:

765 Cayuga Street, Lewiston, NY 14092

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.rivershore.org

Email Address:

mail@rivershore.org

Hours of Operation:

9:00 am to 5:00 pm, Monday through Friday.

Services Provided:

Support for people living in a certified home, Individualized Residential Alternative (IRA) or Individualized Service Environment (ISE) setting to learn desired skills for daily living.

Eligibility Requirements:

Developmental disability as determined through the Western New York Developmental Disabilities Service Office (WNYDDSO).

Documentation Required:

Determination of a developmental disability.

Geographic Area Served:

Niagara County.

Public Transportation:

Application Process:

Contact April Wilcox, Service Options Coordinator at (716) 754-7272, ext. 29. The Service Options Coordinator will assist with obtaining documentation to determine eligibility.

Languages:

English.

Cost of Services:

Please contact Rivershore, Inc. for more information.

Payment Methods:

Medicaid.

Rivershore, Inc.
Supported Employment

765 Cayuga Street
Lewiston, NY 14092
Phone: (716) 754-7272
Fax: (716) 754-9388

Also Known As:

Formerly Known As:

Mailing Address:

765 Cayuga Street, Lewiston, NY 14092

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.rivershore.org

Email Address:

mail@rivershore.org

Hours of Operation:

9:00 am to 5:00 pm, Monday through Friday.

Services Provided:

Supports individuals with disabilities to obtain and maintain community employment. Employment specialists provide job coaching services to train people to become successful in their positions.

Eligibility Requirements:

Developmental disability as determined through the Western New York Developmental Disabilities Service Office (WNYDDSO).

Documentation Required:

Referrals are generally received through VESID.

Geographic Area Served:

Niagara County.

Public Transportation:

Application Process:

Contact April Wilcox, Service Options Coordinator at (716) 754-7272, ext. 29. The Service Options Coordinator will assist with obtaining documentation to determine eligibility.

Languages:

English.

Cost of Services:

Please contact Rivershore, Inc. for more information.

Payment Methods:

Medicaid.

Special Education Program

Services Provided:

Children are served by the Special Education Program within their local school district. Once the evaluation takes place, it is determined if the child meets the eligibility requirements. Once the child is deemed eligible for special education services and/or programs, the Committee on Special Education (CSE), which is housed in each school district, meets to develop a plan to meet the child's unique needs. This plan is called the Individualized Education Program (IEP). The IEP

development process must consider:

- The child's strengths
- The family's concern for their child's education
- The results of the child's individual evaluation
- The results of any other State of district-wide tests or assessments; and
- Any unique needs related to the child's disability (such as communication needs, behavior, etc.)

Geographic Area Served:

Niagara County.

Application Process:

Please contact your local school district for more information.

Akron Central School District - (716) 542-5060
Barker Central School District - (716) 795-3237, ext. 4434
Lewiston-Porter Central School District - (716) 286-7248
Lockport City School District - (716) 478-4440
Newfane Central School District - (716) 778-6457
Niagara Falls City School District - (716) 286-4280
Niagara Wheatfield Central School District - (716) 215-3012
North Tonawanda City School District - (716) 807-3565
Royalton-Hartland Central School District - (716) 772-5081
Starpoint Central School District - (716) 210-2322
Wilson Central School District - (716) 751-9341, ext. 162

Languages:

English.

Cost of Services:

Free service for eligible families.

Payment Methods:

Vocational and Educational Services for Individuals with Disabilities

508 Main Street
Buffalo, NY 14202
Phone: (716) 848-8001 or 1-888-652-7062
Fax: (716) 848-8103

<i>Also Known As:</i>	VESID
<i>Formerly Known As:</i>	Vocational Rehabilitation
<i>Mailing Address:</i>	508 Main Street, Buffalo, NY 14202
<i>Other Site Addresses:</i>	Niagara's WorkSourceOne, 1001 11th Street, Niagara Falls, NY 14301 Department of Labor, 81 Walnut Street, Lockport, NY 14094
<i>TDD/TYY Number:</i>	(716) 848-8105
<i>Website Address:</i>	www.vesid.nysed.gov
<i>Email Address:</i>	vesidbuff@mail.nysed.gov
<i>Hours of Operation:</i>	9:00 am to 5:00 pm, Monday through Friday.
<i>Services Provided:</i>	Assists individuals with disabilities to become employed. Services are individualized.
<i>Eligibility Requirements:</i>	Person must have a permanent disability which causes functional limitations relating to work.
<i>Documentation Required:</i>	Requirements are individualized. Please contact VESID for more information.
<i>Geographic Area Served:</i>	All of Western New York.
<i>Public Transportation:</i>	District office is on Rapid Transit line.
<i>Application Process:</i>	Contact main number. Community information sessions are available at various sites.
<i>Languages:</i>	English, Spanish.
<i>Cost of Services:</i>	Some services are based on economic need, while others are not. Please contact VESID for more information.
<i>Payment Methods:</i>	

