

Legal Services Resource Guide

NY Connects Niagara County

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www.niagaracounty.com/nyconnects.asp

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NY Connects Niagara County offers information and assistance, education and screening to individuals, their families and/or caregivers, as well as people employed in the helping service professions. It assists Niagara County residents in making informed choices regarding their long term care needs by letting residents know who provides those services nearest to them and how to get in touch with service providers.

The goal of NY Connects Niagara County is to assist Niagara County residents in identifying available long term care options for them or their loved ones by providing accessible, coordinated, unbiased and person-centered information and assistance services. By providing information and assistance about available services, it is also our goal to enable a person to remain in their home as long as possible.

Every effort has been made to ensure the information contained in this guide is accurate and current. For the most current version of this guide, please visit the NY Connects Niagara County website at www.niagaracounty.com/nyconnects.asp.

You can contact NY Connects Niagara County at (716) 438-3030, Monday through Friday, from 9:00 am to 4:00 pm with any questions you have regarding long term care services in Niagara County.

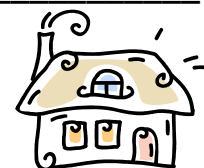


What is Long Term Care?

Traditionally, long term care only meant care provided in a nursing home. Today, long term care includes medical and non-medical services that are provided in a variety of settings. Long term care services include:

Activities of Daily Living Assessment	In-Home Attendants for People with Disabilities
Adult Care Homes	Insurance/Benefit Information & Counseling
Adult Day Care—Medical and Social	Intermediate Care Facilities (ICFs)
Advocacy Programs	Interpreter Registries
Assisted Living Facilities	Legal Services
Assistive Technology Equipment	Mental Health Services
Caregiver Training	Nutrition Assessment Services
Case/Care Management	Nutrition Education
Centers for Independent Living	Outreach Programs
Child Care Provider Referrals	Personal Care Services
Companionship Programs	Personal Emergency Response Systems
Condition Specific Rehabilitation Services	Personal Finances/Budget Counseling
Congregate Meals/Nutrition Sites	Private Duty Nursing
Day Habilitation Programs	Property Tax Exemption Information
Early Intervention Services for Children with Disabilities or Delays	Protective Services
Food Pantries	Respite Care
Food Stamps	Senior Centers
Friendly Visiting Programs	Skilled Nursing Facilities/Nursing Homes
Health Care Referrals	Special Education Assessments
Home Barrier Evaluation/Removal	Substance Abuse Services
Home Delivered Meals	Support Groups/Counseling
Home Health Care	Telephone Reassurance
Home Maintenance & Minor Repair Services	Transportation
Home Rehabilitation Programs	Utility Payment Assistance
Hospice	Vocational Rehabilitation
Household Safety Education	Weatherization Programs
Housing—Low Income, Subsidized, Non-Subsidized & Search Assistance	Wellness Programs
Individualized Residential Alternatives (IRAs)	WIC
	Yard Work

Where are Long Term Care services provided?



Long Term Care services are provided in a variety of settings:

- In your home, such as home delivered meals or home health services;
- In the community where you live, such as a senior center or congregate dining site; or
- In a residential setting, such as an adult care home or skilled nursing facility.

Some agencies only perform services in one of the above settings while others may offer services in multiple settings. NY Connects Niagara County can provide you information about where various services are provided, based on your needs.

How do I determine my needs?

The type of care you need is determined by the amount of help you need with daily activities, such as:

- Bathing
- Dressing
- Eating
- Grooming
- Toileting
- Mobility/Transferring
- Housework
- Cleaning
- Preparing Meals
- Laundry
- Shopping/Errands
- Transportation



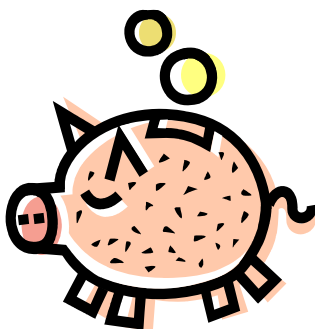
If you need help with one or more of these activities, you may need long term care services. Although it may be hard to decide what care and services you want, NY Connects Niagara County can connect you with the resources that can assist you.

How do I pay for Long Term Care services?

The following are common means of paying for long term care services:

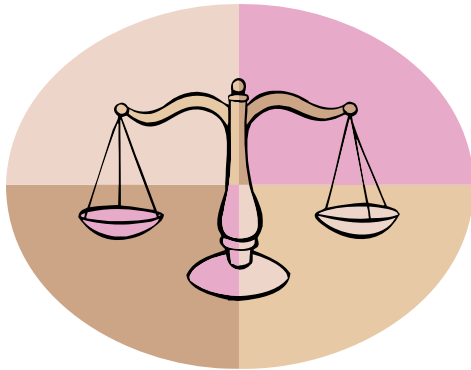
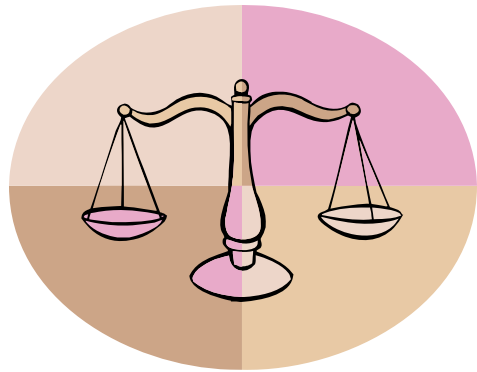
- Long Term Care Insurance
- Medicare
- Medicaid
- Private resources, such as savings, pensions, or trust funds
- Veterans Benefits
- Health Insurance
- SSI/SSD

When your insurance does not cover the care you need, you may need to find a way to pay for your expenses.



What are Legal Services?

Legal Services are program that provide assistance in the form of advocacy, arbitration, certificates and forms assistance, class action litigation, legal counseling, legal representation, mediation, paralegal counseling, self-representation assistance and/or court watching which focus on a particular area of law.



**Child & Family Services
Center for Resolution & Justice**

1721 Military Road
Niagara Falls, NY 14304
Phone: (716) 297-3083
Fax: (716) 297-6285

Also Known As:

Formerly Known As:

Mailing Address:

1721 Military Road, Niagara Falls, NY 14304

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.childfamilybny.org

Email Address:

Iredell@cfsbny.org

Hours of Operation:

9:00 am to 5:00 pm, Monday through Friday.

Services Provided:

For individuals involved in disputes with neighbors, landlords, tenants, friends or relatives. Uses the process of mediation and/or arbitration. Can help resolve personal property/land disputes, housing disputes, custody/visitation, neighborhood problems and special education disputes.

Eligibility Requirements:

Documentation Required:

Geographic Area Served:

Niagara, Cattaraugus, Chautauqua, Erie and Genesee Counties.

Public Transportation:

Located on or near bus route.

Application Process:

Please contact Child & Family Services for more information.

Languages:

English

Cost of Services:

Most services are available at no cost. Please contact Child & Family Services for more information.

Payment Methods:

International Institute of Buffalo

864 Delaware Avenue
Buffalo, NY 14209
Phone: (716) 883-1900

Also Known As:	IIB
Formerly Known As:	
Mailing Address:	864 Delaware Avenue, Buffalo, NY 14209
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.iibuff.org
Email Address:	iib@iibuff.org
Hours of Operation:	8:30 am to 4:30 pm, Monday through Friday.
Services Provided:	Refugee resettlement, translation and interpretations, immigration legal services, immigrant victim services (domestic violence, human trafficking or similar crimes), cultural competency training, employment, international visitors and education, and global education.
Eligibility Requirements:	Refugees and immigrants.
Documentation Required:	
Geographic Area Served:	Niagara County
Public Transportation:	Located very close to bus stop.
Application Process:	Call or walk in.
Languages:	English, Arabic, Chinese, German, Italian, Russian, Spanish, French.
Cost of Services:	Most services do not have fees if clients are eligible. For interpreting and translating and immigrant legal services, cost varies based on services.
Payment Methods:	Private pay (check, check, credit card, money order).

Legal Services for the Elderly, Disabled or Disadvantaged of WNY, Inc.

237 Main Street, Suite 1015
Buffalo, NY 14203
Phone: (716) 853-3087

Also Known As:

Formerly Known As:

Mailing Address: 237 Main Street, Suite 1015, Buffalo, NY 14203

Other Site Addresses:

TDD/TYY Number:

Website Address: www.lsed.org

Email Address:

Hours of Operation:

Services Provided: Legal assistance for mortgage foreclosures. Other legal assistance is provided through a contract with the Niagara County Department of Social Services.

Eligibility Requirements: For legal assistance with foreclosures, must meet income guidelines and currently be in foreclosure. For legal assistance with appeals of federal Medicare coverage, client must be Medicaid eligible and referred through the Niagara County Department of Social Services.

Documentation Required:

Geographic Area Served: Niagara County.

Public Transportation:

Application Process: For assistance with foreclosures, please contact Carol Brent at (716) 853-3087, ext. 203. For legal assistance with appeals of federal Medicare coverage, please contact the Niagara County Department of Social Services at (716) 278-8612.

Languages: English.

Cost of Services: Free.

Payment Methods:

Mental Health Association in Niagara County

36 Pine Street
Lockport, NY 14094
Phone: (716) 433-3780
Fax: (716) 433-3847

Also Known As:	MHA
Formerly Known As:	
Mailing Address:	36 Pine Street, Lockport, NY 14094
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.mhanc.com
Email Address:	mhanc.com
Hours of Operation:	8:30 am to 4:00 pm, Monday through Friday.
Services Provided:	Information and referral for all of Niagara County, in-home respite, youth booth, Consumer Planning Activities Advisory Committee (CPAC), grief share group, anxiety, depression group, and art for relaxation group.
Eligibility Requirements:	Persons with mental illness or someone caring for or about someone with a mental illness.
Documentation Required:	None needed for most programs.
Geographic Area Served:	Niagara County.
Public Transportation:	Centrally located.
Application Process:	None.
Languages:	English.
Cost of Services:	Free service.
Payment Methods:	

Niagara County Legal Aid Society

775 Third Street
Niagara Falls, NY 14302
Phone: (716) 284-8831
Fax: (716) 284-8040

Also Known As:

Formerly Known As:

Mailing Address: PO Box 844, Niagara Falls, NY 14302-0844

Other Site Addresses:

TDD/TYY Number:

Website Address:

Email Address:

Hours of Operation: 8:30 am to 5:00 pm, Monday through Friday.

Services Provided: Community based legal assistance. Services include income maintenance, including Welfare cut-offs and denials, food stamps, Social Security Disability cut-offs and denials, and Supplemental Security Income (SSI) denials; housing, including landlord/tenant disputes and evictions; consumer services, including bankruptcy and public utilities issues; family services, including divorce, adoption, guardianship, and family abuse; community education services including Pro Se manuals and self-help materials, newsletters and speaking engagements; health services including Medicaid; and advocacy services, including referrals from Mental Health Association of Niagara County.

Eligibility Requirements: Please contact Niagara County Legal Aid Society for more information.

Documentation Required: Please contact Niagara County Legal Aid Society for more information.

Geographic Area Served: Niagara County.

Public Transportation: Approximately two blocks from bus route and 1/2 mile from bus terminal.

Application Process: Please contact Niagara County Legal Aid Society for more information.

Languages: Translation services can be provided.

Cost of Services: No fee to use service, but there may be court costs that the client is responsible for.

Payment Methods: Private pay (cash, money order, personal check with six week hold).

Niagara County Office for the Aging Legal Services Program

111 Main Street, Suite 101
Lockport, NY 14094
Phone: (716) 438-4020
Fax: (716) 438-4029

Also Known As:

Formerly Known As:

Mailing Address:

111 Main Street, Suite 101, Lockport, NY 14094

Other Site Addresses:

Offered at various sites throughout Niagara County.

TDD/TYY Number:

Website Address:

www.niagaracounty.com/ofa

Email Address:

ofa@niagaracounty.com

Hours of Operation:

The attorney is available at most sites on a first come, first served basis. Appointments are required at some sites. Please contact the Office for the Aging for the monthly schedule and appointment information.

Services Provided:

Provides information and assistance with health care proxies, wills, guardianship, power of attorney, living wills and trusts, consumer fraud, contractual disputes, tenant-landlord disputes, home ownership questions, neighbor disputes, social security questions, Medicare and Medicaid related problems and SSI application and eligibility questions. Client may be referred to another attorney for assistance with criminal charges, assistance that requires a person to be present in court and other matters such as lawsuits. The attorney can provide information and guidance in these matters so a person can obtain adequate legal representation.

Eligibility Requirements:

Niagara County residents, 60 years of age and older.

Documentation Required:

Geographic Area Served:

Niagara County.

Public Transportation:

On or near bus route.

Application Process:

Languages:

English.

Cost of Services:

Voluntary donations from clients are gladly accepted.

Payment Methods:

Private pay (cash, check, money order). All payments are a contribution to the Niagara County Office for the Aging.

NYS Kinship Navigator

30 North Clinton Avenue
Rochester, NY 14604
Phone: 1-877-454-6463
Fax: (585) 454-6286

Also Known As:

Formerly Known As:

Mailing Address:

30 North Clinton Avenue, Rochester, NY 14604

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.nysnavigator.org

Email Address:

navigator@nysnavigator.org

Hours of Operation:

10:00 am to 4:00 pm, Monday through Friday.

Services Provided:

Information and referrals for Kinship caregivers, networking resources for professionals, partnerships with PACE Women's Justice Center for legal referrals, benefits checkup through AARP, web forum for caregivers and service providers, and access by email or phone to a kinship specialist.

Eligibility Requirements:

Must be a non-parent raising a relative, or a professional or non-professional obtaining information for a caregiver.

Documentation Required:

None.

Geographic Area Served:

New York State.

Public Transportation:

Not applicable.

Application Process:

Call or email kinship specialist to complete intake (completed over the telephone).

Languages:

English.

Cost of Services:

None.

Payment Methods:

Not applicable.

