

Adult Care Homes, Assisted Living Facilities and Programs, and Skilled Nursing Facilities Guide

NY Connects Niagara County

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NY Connects Niagara County offers information and assistance, education and screening to individuals, their families and/or caregivers, as well as people employed in the helping service professions. It assists Niagara County residents in making informed choices regarding their long term care needs by letting residents know who provides those services nearest to them and how to get in touch with service providers.

Long term care includes medical and non-medical services that are provided in a variety of settings. This may include home health services, assisted living, personal care services, therapy services, such as physical, occupational or speech, nursing homes, transportation services, adult day care programs, and home delivered meals programs.

The goal of NY Connects Niagara County is to assist Niagara County residents in identifying available long term care options for them or their loved ones by providing accessible, coordinated, unbiased and person-centered information and assistance services. By providing these services, it is also our goal to enable a person to remain in their home as long as possible.

Every effort has been made to ensure the information contained in this guide is accurate and current. For the most current version of this guide, please visit the NY Connects Niagara County website at www.niagaracounty.com. Please select NY Connects under the departments listing.

You can also contact NY Connects Niagara County at (716) 438-3030, Monday through Friday, from 8:30 am to 4:00 pm with any questions you have regarding long term care services in Niagara County.

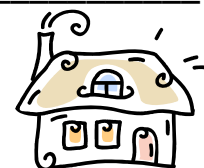


What is Long Term Care?

Traditionally, long term care only meant care provided in a nursing home. Today, long term care includes medical and non-medical services that are provided in a variety of settings. Long term care services include:

Activities of Daily Living Assessment	Insurance/Benefit Information & Counseling
Adult Care Homes	Interpreter Registries
Adult Day Care—Medical and Social	Legal Services
Advocacy	Mental Health Services
Assisted Living Facilities	Nutrition Assessment Services
Assistive Technology Equipment	Nutrition Education
Caregiver Training	Outreach Programs
Case/Care Management	Personal Care Services
Centers for Independent Living	Personal Emergency Response Systems
Child Care Provider Referrals	Personal Finances/Budget Counseling
Companionship	Private Duty Nursing
Condition Specific Rehabilitation Services	Property Tax Exemption Information
Congregate Meals/Nutrition Sites	Protective Services
Early Intervention Services for Children with Disabilities or Delays	Respite Care
Food Pantries	Senior Centers
Food Stamps	Services for People Living with Developmental Disabilities
Friendly Visiting	Skilled Nursing Facilities/Nursing Homes
Health Care Referrals	Soup Kitchens
Home Barrier Evaluation/Removal	Special Education Assessments
Home Delivered Meals	Substance Abuse Services
Home Health Care	Support Groups/Counseling
Home Maintenance & Minor Repair Services	Telephone Reassurance
Home Rehabilitation	Transportation
Hospice	Utility Bill Payment Assistance
Household Safety Education	Vocational Rehabilitation
Housing—Low Income, Subsidized and Non-Subsidized Rentals	Weatherization Programs
In-Home Attendants for People with Disabilities	Wellness Programs
	WIC
	Yard Work

Where are Long Term Care services provided?



Long Term Care services are provided in a variety of settings:

- In your home, such as home delivered meals or home health services;
- In the community where you live, such as a senior center or congregate dining site; or
- In a residential setting, such as an adult care home or skilled nursing facility.

Some agencies only perform services in one of the above settings while others may offer services in multiple settings. NY Connects Niagara County can provide you information about where various services are provided, based on your needs.

How do I determine my needs?

The type of care you need is determined by the amount of help you need with daily activities, such as:

- Bathing
- Dressing
- Eating
- Grooming
- Toileting
- Mobility/Transferring
- Housework
- Cleaning
- Preparing Meals
- Laundry
- Shopping/Errands
- Transportation



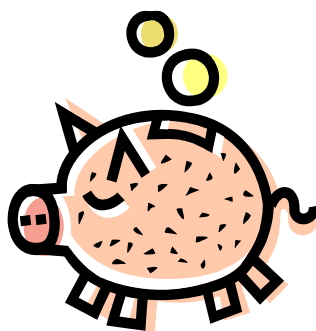
If you need help with one or more of these activities, you may need long term care services. Although it may be hard to decide what care and services you want, NY Connects Niagara County can connect you with the resources that can assist you.

How do I pay for Long Term Care services?

The following are common means of paying for long term care services:

- Long Term Care Insurance
- Medicare
- Medicaid
- Private resources, such as savings, pensions, or trust funds
- Veteran's Benefits
- Health Insurance
- SSI/SSD

When your insurance does not cover the care you need, you may need to find a way to pay for your expenses.



What are Adult Care Homes, Assisted Living Programs, Assisted Living Facilities and Skilled Nursing Facilities?

An **Adult Care Home** is New York State licensed housing for adults of all ages that provides private or shared rooms, meals, housekeeping, laundry, linen service, transportation, social activities, some personal care and 24-hour supervision to five or more adults. This housing is licensed and regulated by the New York State Health Department.

An **Assisted Living Program**, which is available in some adult homes and enriched housing programs, combines residential and home care services. It is designed as an alternative to nursing home placement for individuals who historically have been admitted to nursing facilities for reasons that are primarily social, rather than medical in nature. The operator of the assisted living program is responsible for providing or arranging for resident services that must include room, board, housekeeping, supervision, personal care, case management and home health services.

An **Assisted Living and Assisted Living Residence** is an entity which provides or arranges for housing, on-site monitoring, and personal care services and/or home care services (either directly or indirectly) in a home-like setting to five or more adult residents unrelated to the assisted living provider. They must also provide daily food service, twenty-four hour on-site monitoring, case management services, and the development of an individualized service plan for each resident. An operator of assisted living shall provide each resident with considerate and respectful care and promote the resident's dignity, autonomy, independence and privacy in the least restrictive and most home-like setting commensurate with the resident's preferences and physical and mental status.

A **Skilled Nursing Facility**, sometimes referred to as a **Nursing Home**, is a facility that provides room and board and a planned, continuous medical treatment program, including 24-hour-per-day skilled nursing, personal and custodial care by licensed professionals. All nursing homes that are licensed or certified and legally operating within the appropriate jurisdiction are deemed to be eligible for benefits payments.



Absolut Center for Nursing and Rehabilitation at Gasport

4540 Lincoln Drive
Gasport, NY 14067
Phone: (716) 772-2631
Fax: (716) 772-2054

Also Known As:	Absolut Care of Gasport
Formerly Known As:	The Waters of Gasport
Mailing Address:	Same as above.
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.absolutcare.com
Email Address:	vpadm@absolutcare.com
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Skilled nursing facility that provides sub-acute, rehabilitation and long term care. Specialized services include physical, occupational, and speech therapies, wound and skin care, bariatric care, and dementia care.
Eligibility Requirements:	Requirements are based on services needed. Please contact facility for more information.
Documentation Required:	
Geographic Area Served:	Niagara, Orleans, Northern Erie and Western Genesee counties.
Public Transportation:	
Application Process:	Contact Social Worker at facility or Discharge Planner at hospital.
Languages:	English.
Cost of Services:	Varies based on services. Please contact Absolut Center at Gasport for more information.
Payment Methods:	Medicaid, Medicare, insurances, private pay (personal check or cash).

Briarwood Manor Assisted Living Facility

1001 Lincoln Avenue
Lockport, NY 14094
Phone: (716) 433-1513
Fax: (716) 433-8142

Also Known As:	Briarwood
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.briarwoodmanor.com
Email Address:	Email agency via contact form on website.
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	New York State licensed assisted living facility that offers 24 hour-a-day personal care assistance, ongoing supervision, laundry, housekeeping, activities, meals and case management.
Eligibility Requirements:	Must be medically stable.
Documentation Required:	
Geographic Area Served:	Niagara County.
Public Transportation:	Located on or near a Metro-Link stop.
Application Process:	Complete application, tour facility and complete face-to-face interview for screening.
Languages:	English.
Cost of Services:	Varies based on services. Please contact Briarwood Manor Assisted Living Facility for more information.
Payment Methods:	Medicaid, private pay (cash, check, money order), long term care insurance, SSI/SSD, Veterans' Benefits.

Briody Health Care Facility

909 Lincoln Avenue
Lockport, NY 14094
Phone: (716) 434-6361
Fax: (716) 434-6396

Also Known As:	Briody Nursing Home
Formerly Known As:	
Mailing Address:	909 Lincoln Avenue, Lockport, NY 14094
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.briody.org
Email Address:	Email facility via contact form on website.
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Skilled nursing facility, inpatient short term rehabilitation and outpatient physical, occupational and speech therapies.
Eligibility Requirements:	Must qualify for skilled nursing services.
Documentation Required:	Application for Admission and Patient Review Instrument (PRI).
Geographic Area Served:	Facility is located in Lockport but serves all of Western New York.
Public Transportation:	Located on public bus route.
Application Process:	Call Director of Admissions for application.
Languages:	English.
Cost of Services:	Varies based on services. Please contact Briody Health Care Facility for more information.
Payment Methods:	Private pay (cash, check, money order), Medicare, Medicaid, long term care insurance, other health plans accepted.

Clare Bridge of Niagara Brookdale Senior Living

6751 Nash Road
North Tonawanda, NY 14120
Phone: (716) 731-1461
Fax: (716) 731-1823

Also Known As:	Clare Bridge
Formerly Known As:	Alterra Healthcare, Alterra
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.brookdaleliving.com
Email Address:	info@brookdaleliving.com
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Adult care home that provides Alzheimer's and Dementia care for seniors. Provides each resident with an individualized service plan to meet their unique needs, help them feel safe and add meaning to their day.
Eligibility Requirements:	Please contact Clare Bridge of Niagara for more information.
Documentation Required:	Physician orders and admission agreements.
Geographic Area Served:	Niagara and Erie Counties.
Public Transportation:	Located on or near bus route. Para-Transit service available.
Application Process:	Please contact Clare Bridge of Niagara for more information.
Languages:	English.
Cost of Services:	Varies based on services. Please contact Clare Bridge of Niagara for more information.
Payment Methods:	Private pay (cash, check, money order), Veterans Benefits, long term care insurance.

DeGraff Skilled Nursing Facility

45 Tremont Street
North Tonawanda, NY 14120
Phone: (716) 690-2080
Fax: (716) 690-2118

Also Known As:	Kaleida Health
Formerly Known As:	
Mailing Address:	PO Box 750, North Tonawanda, NY 14120
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.kaleidahealth.org
Email Address:	Email agency via contact form on website.
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Skilled nursing services (24 hour a day nursing care), sub-acute rehabilitation, physical, occupational and speech therapy programs, activities, nutritional services, and social work.
Eligibility Requirements:	Must have skilled nursing need or require short-term rehabilitation.
Documentation Required:	Admission contract.
Geographic Area Served:	No restriction.
Public Transportation:	
Application Process:	Apply through the Admissions Office by calling (716) 690-2077.
Languages:	English. Special language needs are available via communication services within Kaleida Health System.
Cost of Services:	Varies based on services. Please contact DeGraff Skilled Nursing Facility for more information.
Payment Methods:	Medicare, Medicaid, insurances, private pay (cash, check, credit card, money order).

ElderWood Health Care at Crestwood

2600 Niagara Falls Boulevard
Niagara Falls, NY 14304
Phone: (716) 215-8000
Fax: (716) 215-8011

Also Known As:	ElderWood, ElderWood Senior Care, Crestwood
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.elderwood.com
Email Address:	Email agency via contact form on website.
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Skilled nursing, sub-acute care and rehabilitation (therapeutic and medical), memory care SEASONS Program, palliative care and respite care (short term care for families who care for loved ones at home and need to place them for a few days/weeks).
Eligibility Requirements:	Please contact Elderwood Health Care at Crestwood for more information.
Documentation Required:	Screening by a Social Worker or Registered Nurse from the organization.
Geographic Area Served:	Niagara and Erie counties.
Public Transportation:	On bus route.
Application Process:	Complete application and provide a medical examination from primary physician.
Languages:	Primarily English.
Cost of Services:	Varies based on services. Please contact ElderWood for more information.
Payment Methods:	Medicare, Medicaid, Community Blue, Independent Health, Univera, Evercare, Family Choice, private pay.

Fairchild Manor Nursing Home

765 Fairchild Place
Lewiston, NY 14092
Phone: (716) 754-4322
Fax: (716) 754-2890

Also Known As:

Formerly Known As:

Mailing Address: 765 Fairchild Place, Lewiston, NY 14092

Other Site Addresses:

TDD/TYY Number:

Website Address:

Email Address:

Hours of Operation: 24 hours a day, 7 days a week.

Services Provided: Rehabilitation and long term care services and physical, occupational and speech therapy.

Eligibility Requirements: Physician order, completed application and current Patient Review Instrument (PRI).

Documentation Required: Admission paperwork completed by designated representative who will be responsible for resident in the facility.

Geographic Area Served: Primarily Niagara County.

Public Transportation: Bus service within a few blocks.

Application Process: Call facility for application and tour. Pre-admission screen will be performed at resident's current location prior to admission decision.

Languages: English.

Cost of Services: Varies based on services. Please contact Fairchild Manor for more information.

Payment Methods: Medicare, Medicaid, insurances, private pay (cash).

Heritage Manor of Lockport

41 Lexington Court
Lockport, NY 14094
Phone: (716) 433-7626
Fax: (716) 433-7769

Also Known As:

Formerly Known As:

Mailing Address: 41 Lexington Court, Lockport, NY 14094

Other Site Addresses:

TDD/TYY Number:

Website Address:

Email Address: heritagemanor@hotmail.com

Hours of Operation: 24 hours a day, 7 days a week.

Services Provided: Adult home where services include 24-hour personal care, assistance with medication, grooming and activities of daily living, daily house keeping, weekly laundry, activities program, and 3 meals served daily.

Eligibility Requirements: Frail seniors seeking supportive assistance. Independent with ambulation.

Documentation Required: Entrance application, financial statement, and medical evaluation.

Geographic Area Served: All of Western New York.

Public Transportation: Bus at corner of East High Street and Davison Road.

Application Process: Tour the property, complete paperwork, coordinate move-in.

Languages: English.

Cost of Services: Please contact Heritage for more information.

Payment Methods: Private pay, long term care insurance.

Lockport Presbyterian Home

305/327 High Street
Lockport, NY 14094
Phone: (716) 434-8805
Fax: (716) 434-6059

Also Known As:

Formerly Known As:

Mailing Address:

Other Site Addresses:

TDD/TYY Number:

Website Address:

www.pscwny.org

Email Address:

cbullion@pscwny.org

Hours of Operation:

24 hours a day, 7 days a week.

Services Provided:

Adult care facility providing 24-hour supervision, meals, laundry, housekeeping, activities, medication assistance, case management and pharmacy delivery. Also provides respite care.

Eligibility Requirements:

Men and women, age 65 and older, and of all faiths.

Documentation Required:

Personal interview and prospective resident completed admission application, medical exam done within 30 days, and two-step PPD testing.

Geographic Area Served:

Lockport and surrounding areas.

Public Transportation:

2 to 3 blocks.

Application Process:

Personal interview and prospective resident completed admission application, medical exam done within 30 days, and two-step PPD testing.

Languages:

English.

Cost of Services:

Please contact Lockport Presbyterian Home for more information.

Payment Methods:

Private pay (cash, check, money order), long term care insurance, SSI/SSD, veterans benefits.

Newfane Rehabilitation & Health Care Center

2709 Transit Road
Newfane, NY 14108
Phone: (716) 778-7111
Fax: (716) 778-9218

Also Known As:	NRHCC
Formerly Known As:	Newfane Health Facility
Mailing Address:	2709 Transit Road, Newfane, NY 14108
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	
Email Address:	
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Long term nursing care, short term rehabilitation, IV therapy, wound care, physical therapy, occupational therapy, speech therapy, tube feeding, isolation, Hickman catheter, tracheotomy care.
Eligibility Requirements:	
Documentation Required:	Patient Review Instrument (PRI).
Geographic Area Served:	Niagara, Erie, and Orleans counties.
Public Transportation:	Within 10 miles.
Application Process:	Please contact Wendy Carmer, Admissions Coordinator.
Languages:	English.
Cost of Services:	Varies based on program. Please contact Newfane Rehabilitation & Health Care Center for more information.
Payment Methods:	Private insurance, private pay, Medicare, Medicaid, Veterans Administration.

**Niagara County Department of Social Services
Nursing Home Division**

20 East Avenue
Lockport, NY 14094
Phone: (716) 439-7728
Fax: (716) 439-7775

Also Known As:	DSS, Chronic Care Medicaid
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.niagaracounty.com
Email Address:	
Hours of Operation:	8:00 am to 4:00 pm, Monday through Friday.
Services Provided:	Determines Medicaid eligibility for assisted living, hospice residential, long term home health care programs, and nursing homes.
Eligibility Requirements:	Varies according to program. Please contact the Nursing Home Division for more information.
Documentation Required:	Varies according to program. Please contact the Nursing Home Division for more information.
Geographic Area Served:	Niagara County.
Public Transportation:	
Application Process:	Please call (716) 439-7728 to request an application. Submit application and schedule interview where eligibility determination will be made.
Languages:	English. Interpreter services available upon request.
Cost of Services:	
Payment Methods:	Public funds.

Niagara Rehabilitation and Nursing Center

822 Cedar Avenue
Niagara Falls, NY 14301
Phone: (716) 282-1207
Fax: (716) 282-8589

Also Known As:	Niagara Geriatric
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.niagararehab.com
Email Address:	info@niagararehab.com
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Residential long term skilled nursing care and short term rehabilitation and sub-acute care facility.
Eligibility Requirements:	Physician orders for skilled nursing care.
Documentation Required:	Patient Review Instrument (PRI), pre-admission screening, and resident review (PASRR) that indicates individual requires level of service available.
Geographic Area Served:	Niagara Falls and areas with a 50 mile radius from Niagara Falls.
Public Transportation:	Within walking distance to bus lines.
Application Process:	Contact Admissions Coordinator at (716) 282-1207, ext. 44.
Languages:	English.
Cost of Services:	Varies based on services. Please contact Niagara Rehabilitation for more information.
Payment Methods:	Medicare, Medicaid, private insurance, personal funds.

Northgate Health Care Facility

7264 Nash Road
North Tonawanda, NY 14120
Phone: (716) 694-7700
Fax: (716) 694-7720

Also Known As:

Formerly Known As:

Mailing Address:

Other Site Addresses:

TDD/TYY Number: (716) 694-7700

Website Address: www.mcguiregroup.com

Email Address: Email agency via contact form on website.

Hours of Operation: 24 hours a day, 7 days a week.

Services Provided: Skilled nursing facility, memory care, sub-acute care, and respite care.

Eligibility Requirements: Medicaid or Medicare eligible.

Documentation Required: Physician documentation that services are medically necessary.

Geographic Area Served: South Central Niagara and Northern Erie counties.

Public Transportation: Within 100 yards.

Application Process: Complete 1 page facility application, available through Admissions Coordinator at (716) 694-7700.

Languages: English.

Cost of Services: Varies based on services. Please contact Northgate for more information.

Payment Methods: Private pay (cash, check, credit card), third-party insurances, Medicare, Medicaid.

Odd Fellow & Rebekah Rehabilitation & Health Care Center

104 Old Niagara Road
Lockport, NY 14094
Phone: (716) 434-6324
Fax: (716) 434-4020

Also Known As:	Odd Fellow Rehabilitation
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.oddfellowhcclkpt.org
Email Address:	l.lundy@ofhcc.org
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Rehabilitation, skilled nursing care and respite care.
Eligibility Requirements:	Skilled nursing, physician orders, and completed financial application.
Documentation Required:	Patient Review Instrument (PRI), patient history and physical, chest x-ray and screening by Odd Fellows Coordinator.
Geographic Area Served:	Niagara, Orleans and Northern Erie Counties.
Public Transportation:	Within 3 miles.
Application Process:	Completed application, Patient Review Instrument (PRI), interview with Admissions Coordinator, tour, screening history and physical, and physician orders.
Languages:	English.
Cost of Services:	Varies based on services. Please contact Odd Fellow and Rebekah Rehabilitation and Health Care Center for more information.
Payment Methods:	Medicare, Medicaid, private pay (cash, check), insurances (Encompass 65, Senior Blue, Senior Choice, BlueCross Blue Shield, Community Blue, AETNA, NOVA).

Our Lady of Peace Nursing Care Residence

5285 Lewiston Road
Lewiston, NY 14092
Phone: (716) 298-2900
Fax: (716) 298-2800

Also Known As:	OLP, Mount St. Mary's Nursing Home
Formerly Known As:	
Mailing Address:	
Other Site Addresses:	Mount St. Mary's Hospital & Health Center Campus 5300 Military Road Lewiston, NY 14092
TDD/TYY Number:	
Website Address:	www.ladyofpeace.org
Email Address:	Email agency via contact form on website.
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Traditional long term care nursing, sub-acute short term rehabilitation, and special care (dementia) unit.
Eligibility Requirements:	Patient Review Instrument (PRI), and healthcare continuum referral (physician, community agency, pre-op referrals).
Documentation Required:	Long term care or sub-acute short term care application.
Geographic Area Served:	Niagara County.
Public Transportation:	Facility is a stop on the public transportation (NFTA) route.
Application Process:	Complete application, available on-site or on the website.
Languages:	English.
Cost of Services:	Varies based on services. Please contact Our Lady of Peace for more information.
Payment Methods:	Medicare, Medicaid, private pay (cash, check, money order), insurances.

Ransomville Manor

3509 Ransomville Road
Ransomville, NY 14131
Phone: (716) 791-4211
Fax: (716) 791-3275

Also Known As:

Formerly Known As:

Mailing Address:

Other Site Addresses:

TDD/TYY Number:

Website Address:

Email Address:

Hours of Operation:

24 hours a day, 7 days a week.

Services Provided:

Adult home where services include 3 meals a day, transportation to medical appointments, case management, activities, medication technicians, maintenance, housekeeping and laundry.

Eligibility Requirements:

Must be at an adult home level. Home is a congregate care level 3 facility.

Documentation Required:

Medical evaluation must be completed, psychiatric evaluation must be completed for those with a psychiatric diagnosis, prescription list, Patient Review Instrument (PRI) screening that reflects adult home level.

Geographic Area Served:

Niagara, Erie and Genesee counties.

Public Transportation:

Application Process:

Complete application or call case management to complete application and setup time to tour facility.

Languages:

English.

Cost of Services:

Please contact Ransomville Manor for more information.

Payment Methods:

Private pay (social security, pension checks, private funds) SSI, SSD.

Schoellkopf Health Center

621 10th Street
Niagara Falls, NY 14302
Phone: (716) 278-4578
Fax: (716) 278-4876

Also Known As:

Formerly Known As:

Mailing Address:

Other Site Addresses:

TDD/TYY Number:

Website Address: www.nfmmc.org

Email Address:

Hours of Operation: 24 hours a day, 7 days a week.

Services Provided: Hospital based skilled nursing facility, short term rehabilitation, IV therapy, and physical, speech and occupational therapy.

Eligibility Requirements: Must be nursing home eligible.

Documentation Required: Patient Review Instrument (PRI), screening and physician referral.

Geographic Area Served: Western Niagara County and Grand Island.

Public Transportation: Within a block of facility.

Application Process: Financial application, Patient Review Instrument (PRI) and physician referral.

Languages: English.

Cost of Services: Varies based on services. Please contact Schoellkopf for more information.

Payment Methods: Medicare, Medicaid, private pay, commercial insurances.

Sterling House of Niagara Brookdale Senior Living

6741 Nash Road
North Tonawanda, NY 14120
Phone: (716) 731-1634
Fax: (716) 731-1823

Also Known As:	Brookdale Senior Living
Formerly Known As:	Alterra Healthcare, Alterra
Mailing Address:	
Other Site Addresses:	
TDD/TYY Number:	
Website Address:	www.brookdaleliving.com
Email Address:	info@brookdaleliving.com
Hours of Operation:	24 hours a day, 7 days a week.
Services Provided:	Assistive living program in apartment setting with all utilities, except phone and cable, 3 meals per day, activities, laundry, housekeeping, transportation, and separately contracted nursing services, as needed.
Eligibility Requirements:	For senior housing, must be safe in own apartment, no wandering and no severe psychiatric issues.
Documentation Required:	Physician orders and admission agreements.
Geographic Area Served:	Mainly Niagara County.
Public Transportation:	Bus route on Niagara Falls Boulevard.
Application Process:	There is currently a waiting list but tours can be scheduled.
Languages:	English.
Cost of Services:	Varies based on services. Please contact Sterling House of Niagara for more information.
Payment Methods:	Private pay (cash, check, money order), Veterans' Benefits, long term care insurance, public funds (depending on situation).

